



IDENTIFICATION OF MARKET POTENTIAL

Comparative research report among the surveyed countries:

Austria, France, Germany, Italy, the Netherlands, Poland, United Kingdom, Russia, Belgium, Czech Republic, Denmark, Hungary, Spain, Sweden, Switzerland





Contracting Authority

Contractor

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STATEMENT ON THE PROTECTION OF RESPONDENTS' PERSONAL DATA

As per ESOMAR and AAPOR codes, the Valicon company is obliged to protect the personal data of respondents. Valicon thus takes all measures to prevent the possibility of recognising the identity of the respondents. All variables or fields which could directly reveal the identity of the respondent were removed from databases and reports. Respondents' replies were also physically separated from their data. Every attempt by the Contracting Authority or the Valicon company to deliberately identify a respondent or disclose the respondent's identity denotes a violation of the above codes.

INTRODUCTION





REPRESENTATIVE SAMPLE respondents



23,296 representatives of the target group



4.990 tourists and visitors to Slovenia

PERSONAS





= 19:34

Average duration of the survey



14 November – 5 December 2017 27 September – 17 October 2018 Period of data collection

Team of 10 EXPERTS FROM VALICON **WORKING ON THE PROJECT**



Global providers of web panels:









About the project

VALICON conducted a global online survey, 'Identification of market potential', for the Slovenian Tourist Board, which took place on 15 target markets within two measurments:

2017

- United Kingdom
- the Netherlands
- France
- Germany
- Austria
- Poland
- Italy
- Russia

2018

- Belgium
- Czech Republic
- Denmark
- Hungary
- Spain
- Sweden
- Switzerland







Content of the survey

The survey was used to examine:

- structure of the market and market potential
 - presence of 12 personas (segments) identified in the market research, 'Segmentation identification of target groups of Slovenian tourism,' and structure of the target population according to the segments
 - identification of key segments (the largest or the one with the largest economic potential)
- travel motives and the purchase decision process for travelling within the region (Europe)
- perception and competitive positioning of the destination of Slovenia
- knowledge of, and experience with, visiting Slovenia, including the degree of recommendation



Substantive sets according to the level of analysis

The data obtained were analysed for each individual market at the level of the entire target group and at the level of various subsamples.

ENTIRE TARGET GROUP

Encompasses characteristics of those who **go abroad** in order to travel, have a break or a holiday **at least once a year** and **spend at least two nights** there.

VISITORS TO SLOVENIA

(subsample 1)

Encompasses characteristics of those who **go abroad** in order to travel, have a break or a holiday **at least once a year** and **spend at least two nights** there. They know **Slovenia** and have already **visited** it, whereby short and non-tourist visits were also included.

TOURISTS IN SLOVENIA

(subsample 2)

Encompasses characteristics of those who **go abroad** in order to travel, have a break or a holiday at least once a year and **spend at least two nights** there. The **destinations** where they have spent at least two nights also include **Slovenia**.

DISPLAY OF RESULTS:

- general travel habits and motives
- elements of the purchase journey and consumption
- image and perception of Slovenia
- market structure (personas)

knowledge, experience and NPS scale

• image and perception of Slovenia



About the Contractor

VALICON

Valicon is a company operating in the field of marketing consulting with 20 years of rich experience dealing with market research. We adapt regional strategies to local markets and believe in long-term partnerships with our clients.

We do not merely conduct market research or collect data by means of surveys. Our **advanced technologies** differentiate us from others, while our services **add value to the business operations and brands** of our clients. We combine various approaches, such as market research, analytics and automation, marketing consulting and data collection in order to provide the highest level of quality and applicability in further steps of marketing processes and activities.

We rely on a proven structure where all our solutions observe the cycle of activities of your brand, product or company.





Panel presentation

The research was conducted in cooperation with the renowned **provider of web panels**, **Research Now**. The company is active globally when collecting data in Europe, the Middle East, America and the Asia-Pacific area, and is a **leading expert** in developing programme solutions for collecting data in multiple languages. It **holds the ISO 20252 certificate** and has **received** several **awards**. All their web **panels** are **actively controlled**, **protected** and generated on the basis of ten years' experience and enable **the implementation of projects on a high quality level**. Web panels are locally managed and provide support in the local language, while observing differences between countries and enabling adjusted awarding of members of the web panel. To obtain respondents, various programmes are used (eRewards®, Valued Opinions® and Peanut Labs®), which **enable access to** the most **representative** and **high-quality target groups** in various branches.

With its panels, the company provided a sample of respondents, who completed the survey in their languages within the Valicon survey system, with which supervision of the sample structure and data quality was maintained simultaneously.





METHODOLOGY







Methodological framework of the survey 2017

Method of implementation		Web survey, the CAWI method (Computer Assisted Web Interviewing), Valicon in cooperation with web panels of the Research Now company.											
Country of implementation	Austria, France, Gerr	many, Italy	, the Neth	nerlands,	Poland, l	Jnited Kingdo	m, Russia						
Implementation period	17 November – 24 N	17 November – 24 November 2017											
Target group	Citizens of a certain country, who travel abroad <u>at least once a year for a break, holiday or a trip and spend a least two nights there.</u>												
	the												
		Austria	France Germany		Italy	Netherlands	Poland	United Kingdom	Russia				
	Entire sample:	2.337	2.670	2.330	2.323	2.472	3.228	2.458	5.829				
Sample	Target group:	1.547	1.533	1.542	1.529	1.575	1.528	1.543	1.583				
	Visitors to Slovenia:	653	229	294	482	285	420	278	131				
	Tourists in Slovenia:	233	38	45	123	95	55	49	29				
Representativeness	A target person was between 18 and 65. The data were weigh			·			epresentat	ive of the population	on aged				
Length of the questionnaire	Average duration of the survey: t=19:15.												





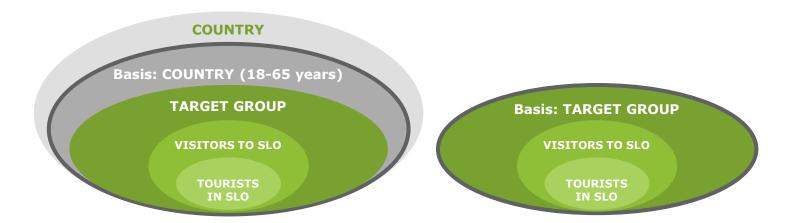
Methodological framework of the survey 2018

Method of implementation	, · ·	•	•	ted Web Inte	rviewing), Val	icon in coop	Web survey, the CAWI method (Computer Assisted Web Interviewing), Valicon in cooperation with web panels of the Research Now company.											
Country of implementation	Belgium, Czech Repub	lic, Denmark,	Hungary, Sp	ain, Sweden,	Switzerland													
Implementation period	27 September – 17 Oc	27 September – 17 October 2018																
Target group		Citizens of a certain country, who travel abroad <u>at least once a year for a break, holiday or a trip and spend at least two nights there.</u>																
	Czech																	
		Belgium	Republic	Denmark	Hungary	Spain	Sweden	Switzerland										
	Entire sample:	2.744	3.564	3.016	5.911	2.812	3.343	2.189										
Sample	Target group:	1.519	1.715	1.518	1.560	1.551	1.516	1.516										
	Visitors to Slovenia:	222	536	244	605	205	242	236										
	Tourists in Slovenia:	67	149	53	202	31	53	31										
Representativeness	A target person was s between 18 and 65. The data were weighto		·	·	·	resentative	of the pop	ulation aged										
Length of the questionnaire	Average duration of th	Average duration of the survey: t=19:52.																





Basis for share calculations



Bounded ellipses indicate the basis for calculating shares (shown on the following page):

- **Basis 1:** Population of the country aged 18 65 years.
- **Basis 2:** Target group (people who travel abroad at least once a year for a break, holiday or a trip and spend at least two nights there)





Sample shares and sizes 2017

Basis 1: POPULATION OF THE COUNTRY AGED 18 - 65 YEARS.

	AUSTRIA	FRANCE	GERMANY	ITALY	THE NETHERLANDS	POLAND	UNITED KINGDOM	RUSSIA
POPULATION (18-65 YEARS)	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%
TARGET GROUP	66,2%	58,1%	66,1%	66,2%	64,3%	47,5%	63,1%	27,2%
VISITORS TO SLOVENIA	27,9%	8,6%	12,6%	20,8%	11,5%	13,0%	11,3%	2,2%
TOURISTS IN SLOVENIA	10,0%	1,4%	1,9%	5,3%	3,8%	1,7%	2,0%	0,5%

Basis 2: TARGET GROUP

	AUSTRIA	FRANCE	GERMANY	ITALY	THE NETHERLANDS	POLAND	UNITED KINGDOM	RUSSIA
POPULATION (18-65 YEARS)	/	/	/	/	/	/	/	/
TARGET GROUP	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%
VISITORS TO SLOVENIA	43,0%	16,0%	19,0%	32,0%	18,0%	27,0%	18,0%	8,0%
TOURISTS IN SLOVENIA	15,1%	2,5%	2,9%	8,0%	6,0%	3,6%	3,2%	1,8%

	AUSTRIA	FRANCE	GERMANY	ITALY	THE NETHERLANDS	POLAND	UNITED KINGDOM	RUSSIA
POPULATION (18-65 YEARS)	5.574.356	39.372.128	51.549.829	37.287.764	10.477.231	25.060.599	39.850.721	97.436.838
TARGET GROUP	3.691.730	22.866.512	34.095.184	24.672.253	6.736.400	11.898.743	25.132.814	26.540.211
VISITORS TO SLOVENIA	1.557.660	3.375.079	6.509.176	7.742.854	1.205.857	3.258.119	4.507.249	2.183.667
TOURISTS IN SLOVENIA	555.678	557.482	991.753	1.971.693	403.165	424.321	796.848	486.324

^{*}The absolute size is always calculated according to the population in a country aged between 18 and 65.





Sample shares and sizes 2018

Basis 1: POPULATION OF THE COUNTRY AGED 18 - 65 YEARS.

	BELGIUM	CZECH REPUBLIC	DENMARK	HUNGARY	SPAIN	SWEDEN	SWITZERLAND
POPULATION (18-65 YEARS)	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%
TARGET GROUP	56,2 %	49,6%	51,6%	26,4%	56,3%	47,7%	69,3%
VISITORS TO SLOVENIA	8,2%	15,5%	8,3%	10,2%	7,4%	7,6%	10,8%
TOURISTS IN SLOVENIA	2,5%	4,3%	1,8%	3,4%	1,1%	1,7%	2,3%

Basis 2: TARGET GROUP

	BELGIUM	CZECH REPUBLIC	DENMARK	HUNGARY	SPAIN	SWEDEN	SWITZERLAND
POPULATION (18-65 YEARS)	/	/	/	/	/	/	/
TARGET GROUP	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%	100,0%
VISITORS TO SLOVENIA	14,6%	31,2%	16,1%	38,8%	13,2%	16,0%	15,6%
TOURISTS IN SLOVENIA	4,4%	8,7%	3,5%	13,0%	2,0%	3,5%	3,4%

	BELGIUM	CZECH REPUBLIC	DENMARK	HUNGARY	SPAIN	SWEDEN	SWITZERLAND
POPULATION (18-65 YEARS)	7.075.878	6.811.816	3.549.649	6.382.651	29.823.712	6.050.551	5.472.750
TARGET GROUP	3.977.733	3.380.532	1.833.308	1.686.633	7.880.997	2.884.414	3.792.205
VISITORS TO SLOVENIA	580.092	1.055.655	295.045	653.837	3.055.135	460.266	590.838
TOURISTS IN SLOVENIA	175.266	293.990	63.422	218.462	1.020.788	101.127	127.199

^{*}The absolute size is always calculated according to the population in a country aged between 18 and 65.

KEY FINDINGS OF RESEARCH AND ORIENTATION



Key findings

(1/3)

- Slovenia is, above all, perceived as a destination different from mass tourism. It is seen
 as a destination for explorers that enables relaxation in nature and adventurous
 holidays. Wellness and (beauty) spa offer is the most recognised in Austrian and Italian
 market. On the contrary Slovenia is not a destination, known for its culture and art, rich
 culinary offer and nor as a destination interesting for demanding tourists, romantic
 holidays for couples or urban tourists.
- **Proximity** represents an **important factor** of Slovenia's potential as a tourist destination, being slightly higher in neighboring countries, most notably in **Austria and Hungary**, followed by the **Czech Republic**. In other markets the potential is smaller.





Key findings

(2/3)

- Among the top three, in all 15 countries, are five segments: Green explorers, Urban consumers, Beauty and indulgence lovers, Forever young and Sociable foodies. Green explorers represent the most important segment in terms of size, and they appear in all markets, with the exception of Denmark. Urban consumers are among the three most important segments in 12 countries (except Poland, Czech Republic and Russia). Beauty and indulgence lovers are the largest segment in Austria and the Czech Republic. In terms of size, Forever young (Poland, Russia, the Netherlands) and Sociable foodies (Spain, France, Italy and Russia) are important for individual markets.
- The lowest price sensitivity is detected among the Danish and Polish visitors, while Russians, Spaniards and Hungarians are perceived as the most price-sensitive guests, but (on average) spend more in Slovenia than on other European destinations. The biggest spenders when it comes to costs of accommodation in Slovenia are Danish visitors, while Spaniards spend the most on the costs of transportation.





Key findings

(3/3)

- Boutique hotels are the most interesting accommodation for Italian and British guests.
 Polish and Italian visitors choose tourist farms as their accommodation to a greater extent than visitors from other markets. Camping is the most interesting for Czechs, Hungarians, the Dutch and French. Polish and Hungarians mostly choose hostels, and besides the French, most commonly use private accommodations, and least of all hotels as their type of accommodation.
- Booking.com is the leading way of booking in most markets standing out in Italian, Spanish, French and Austrian market. Russians and Czechs mostly book their vacation, holidays or travel through agencies. Airbnb is most commonly used by the French, while Austrians make their reservations directly at the accommodation provider.



Recommendations

Based on the analysis of all 15 markets, **Slovenia is perceived** as a destination that is **different from mass tourism**. Slovenia is particularly interesting for **neighboring countries** and the **Czech Republic**. Beauty and indulgence lovers are, with the exception of Italy, among the top three segments in these countries. That can be associated with greater **interest in wellness and spa tourism**.

Slovenia as a tourist destination, should focus on being boutique and on maximizing existing segments, with an important focus on some of the key strategic products, that will offer the possibility of spending quality time for the more demanding guests.

The opportunity lies in developing three markets, which are dominated by the segment of Urban consumers - Sweden, Switzerland and Spain. Recognition of Slovenia as a tourist destination could be increased with the offer of urban tourism. That creates the first experience for target groups from said markets and opens the possibilities to present Slovenia as a destination with rich offer of green, sustainable tourism, wellness and spa.

Comparative data

SIZE OF TARGET GROUPS, SEGMENTS AND POTENTIAL (VISIT AND CHOICE)





Size of the target group by market

THE NETHERLANDS

FRANCE



Target group:

Visitors: Tourists:

Target group: **Visitors:**

Tourists:

Target group: Visitors:

Tourists:

Target

group: **Visitors:**

Tourists: NOTES:

UNITED KINGDOM:

63,1% 11,3% 2,0%

25.132.814 4.507.249 796.848

THE **NETHERLANDS:**

64,3% 11,5% 3.8%

6.736.400 1.205.857 403.165

GERMANY:

66,1% 12.6% 1,9%

34.095.184 6.509.176 991.753

FRANCE:

58,1% 8.6%

1.4%

22.866.512 3.375.079 557.482

GERMANY



AUSTRIA

ITALY

POLAND

Target group: **Visitors:**

RUSSIA: 27,2%

2,2% 0,5% 26.540.211 2.183.667 486.324

424.321

POLAND:

Target group: Visitors: Tourists:

47.5% 11.898.743 13.0% 3.258.119

AUSTRIA:

1,7%

Target group: **Visitors:**

Tourists:

66,2% 3.691.730 27,9% 1.557.660 10.0% 555.678



ITALY: 66,2%

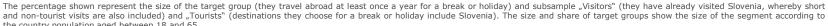
> 20.8% 5,3%

24.672.253 7.742.854

group: **Visitors:**

Tourists:

1.971.693





I FEEL SLOVENIA

Size of the target group by market

SWEDEN



Target group: **Visitors:**

Tourists:

Target group: **Visitors:**

Tourists:



Target group: **Visitors:**

Tourists:



Target group: **Visitors:**

Tourists:

NOTES:

SWEDEN:

47,7% 2.884.414 7,6% 460.266 1,7% 101.127

DENMARK:

51,6% 1.833.308 8,3% 295.045 63.422 1.8%

BELGTUM:

56,2% 3.977.733 8,2% 580.092 2,5% 175.266

SPAIN:

7.880.997 56,3% 7.4% 1.1%



CZECH REPUBLIC:

Target 49,6% 3.380.532 group: 15,5% 1.055.655 **Visitors:** Tourists: 4,3% 293.990

SWITZERLAND:

69,3% 3.792.205 10.8% 590.838 2,3% 127.199

Target

group:

Visitors:

Tourists:

Target group: **Visitors:** Tourists:

HUNGARY:

26,4% 1.686.633 10,2% 653.837 3,4% 218.462



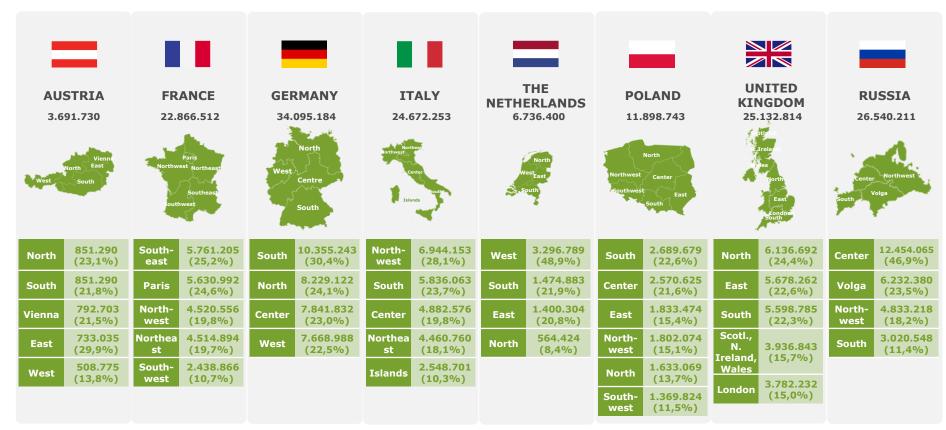
3.055.135 1.020.788

The percentage shown represent the size of the target group (they travel abroad at least once a year for a break or holiday) and subsample "Visitors" (they have already visited Slovenia, whereby short and non-tourist visits are also included) and "Tourists" (destinations they choose for a break or holiday include Slovenia). The size and share of target groups show the size of the segment according to the country population aged between 18 and 65





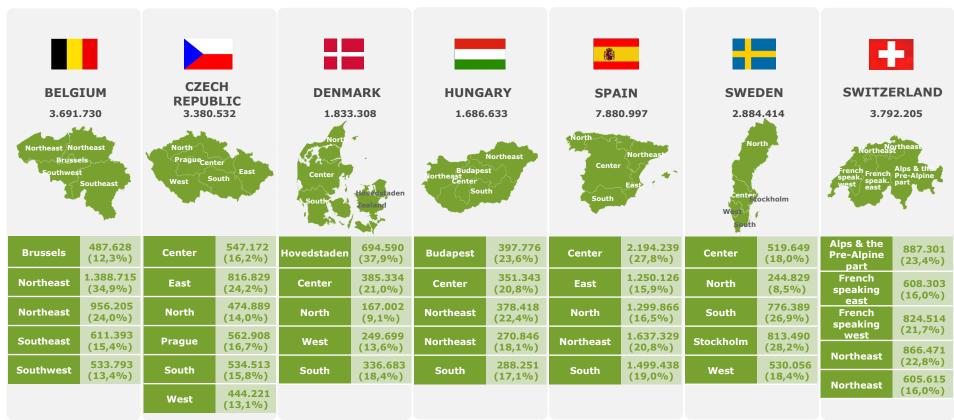
Size of the target group by market regions







Size of the target group by market regions





The three largest segments in the markets



AUSTRIA



22,4%

827.715





15,7% 577.759



FRANCE

URBAN CONSUMERS: 20,3%

4.634.723



SOCIABLE FOODIES:

9.5% 2.170.666



GERMANY

GREEN EXPLORERS:

17,2% 5.879.195



17.0% 5.805.746

BEAUTY AND INDULGENCE LOVERS:

> 15,3% 5.212.283



ITALY

URBAN CONSUMERS:

20.0%

4.923.623



GREEN EXPLORERS:

17.1%

4.221.262



SOCIABLE FOODIES:

12,2%

3.004.703



NOTES:

THE NETHERLANDS



22,4%

1.510.132



15.9% 1.073.834

FOREVER YOUNG: 15.9% 1.068.282



POLAND

FOREVER YOUNG:

15.1%

1.801.146



15.0% 1.780.315

BEAUTY AND INDULGENCE LOVERS: 14.9%



UNITED KINGDOM

URBAN CONSUMERS:

19,2% 4.833.092



13.6% 3.420.872

BEAUTY AND INDULGENCE LOVERS: 13.4% 3.373.108



RUSSIA

FOREVER YOUNG:

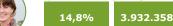
16.2% 4.306.013



SOCIABLE FOODIES:

16.0% 4.243.071











The three largest segments in the markets



BELGIUM



GREEN EXPLORERS:

17,1%

681.898







CZECH REPUBLIC BEAUTY AND INDULGENCE LOVERS:

28,9%

978.451



GREEN EXPLORERS:

14,8%

499.465



FOREVER YOUNG:

13,7%

464.686



DENMARK



URBAN CONSUMERS:

19.8%

BEAUTY AND INDULGENCE LOVERS:

17.0%

311.316

362.330



FOREVER YOUNG:

11,4%

208.465



HUNGARY



GREEN EXPLORERS:

18,4%

309.499



URBAN CONSUMERS:

14,1% 238.054



INDULGENCE LOVERS:

13,8%

233.024



SPAIN



URBAN CONSUMERS:





1.705.283







SWEDEN



URBAN CONSUMERS:



19.2% 553.018

BEAUTY AND INDULGENCE LOVERS:



550.869





SWITZERLAND



URBAN CONSUMERS:



21.9% 830.313



INDULGENCE LOVERS:



669.736



GREEN EXPLORERS:

15,4%

585.185



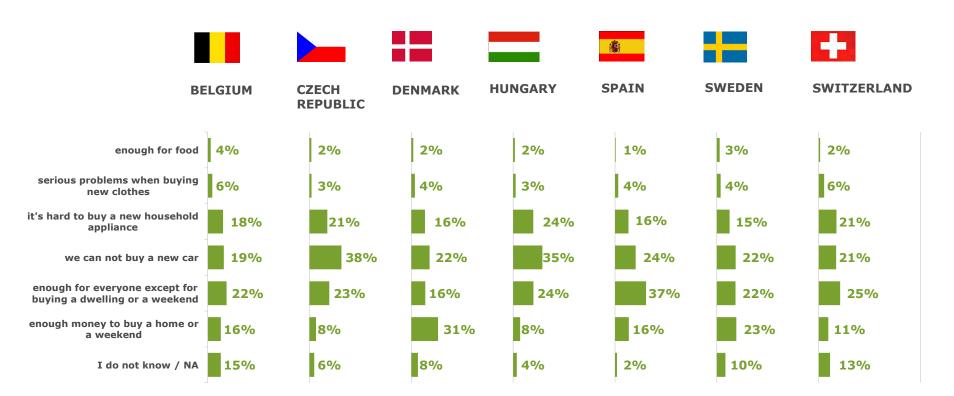
NOTES:

Percentages show the biggest three segments (personas) on each market. The sizes of individual segments in the target group are calculated on the basis of the size of the entire population of a country aged (26) between 18 and 65.





Household financial position by market





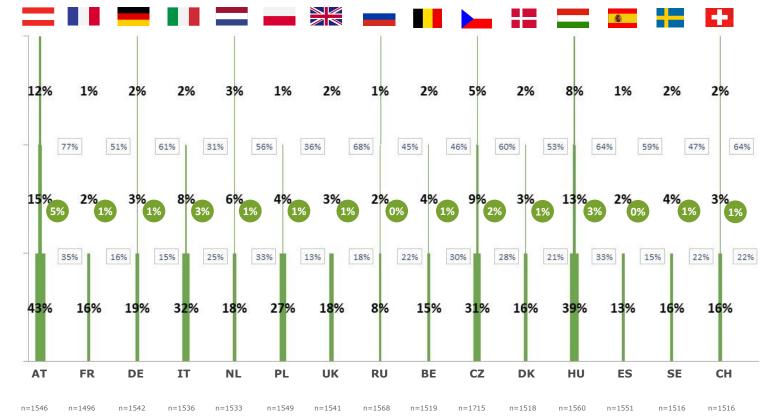


Visit of, and experience with, Slovenia



Visit: a break or a holiday (anytime and in the last 12 months)

All visitors of Slovenia





The pyramid shows the choice of Slovenia as a tourist destination and is divided into three stages: **1. ALL VISITORS OF SLOVENIA**: The share in the target group (TG) that have visited Slovenia, including non-tourist visits. **2. VISIT FOR A BREAK OR A HOLIDAY**: The share in TG who chose Slovenia as a break or holiday destination or who have stayed in Slovenia at least two nights. The green circle on the right represents the share of those, that visited Slovenia with the same purpose in the last 12 months. **3. REPEATED VISIT**: The share in TG, who would visit Slovenia (as a tourist destination) again.





Potential of Slovenia as a destination for a holiday or a break



NOTES:

The pyramid shows the choice of Slovenia as a tourist destination and is divided into four stages: **1. VISIT OR CHOICE:** The share in the target group (TG) who have stayed in Slovenia at least two nights for a break, holiday or trip or who would choose Slovenia as a tourist destination in the future (the first and other choices). **2. CHOICE:** The share in TG who would choose Slovenia as a tourist destination in the future (the first and other choices) or who have already been to Slovenia and would visit it again OR would choose Slovenia as their next tourist destination (top choice). **4. TOP CHOICE:** The share in TG who would choose Slovenia as their next tourist destination (first choice).





Size of Slovenia's potential as a tourist destination

		AT	FR	DE	IT	NL	PL	UK	RU
NARROW POTENTIAL:	Share*:	12%	2%	2%	3%	4%	2%	2%	1%
Tourists whose first choice for a tourist visit	Size*:	437.562	431.120	648.441	722.370	236.649	192.145	606.800	293.820
would be Slovenia (narrow interest – top choice) OR those who have already been to Slovenia and would visit it again.	REGION WITH THE GREATEST POTENTIAL:	South 45%	Southeast 37%	South 49%	Northwest 32% Northeast 32%	West 57%	South 37%	North 26%	Central 62%
BROAD POTENTIAL:		100/	70 /	70	=0/	- 0/	- 0/	=0/	40/
Tourists who would	Share*:	18%	5%	5%	7%	7%	7%	7%	6%
visit Slovenia in the future (broad interest) OR those who have already been to Slovenia and would	Size*: REGION WITH THE GREATEST POTENTIAL:	646.981 South 42%	1.134.692 Southeast 27%	1.839.065 South 44%	1.841.143 Northwest 32%	446.813 West 57%	806.356 South 28% Central 28%	1.723.589 North 29%	1.485.158 Central 58%

NOTES:

visit it again.

DETAILED DEFINITION OF OUTSTANDING REGIONS: AT: South (Carinthia and Styria); FR: Southeast (Auvergne, Corse, Languedoc-Roussillon, Provansa, Alps, Côte d'Azur, Rhône-Alpes); DE: South (Baden-Württemberg, Bavaria); ITA: Northeast (Emilia Romagna, Friuli - Venezia Giulia, Trentino Alto Adige, Veneto), Northwest (Liguria, Lombardy, Piemont, Valle d'Aosta); NL: West (Flevoland, North and South Holland, Utrecht); PL: South (Małopolskie, Śląskie), Central (Łódzkie, Mazowieckie); UK: North (Northeast and Northwest Yorkshire and Humber); RU: Central (Central Federal District).

*Percentages for regions show the absolute share of the region according to the entire target group (narrow or broad).





Size of Slovenia's potential as a tourist destination



Segments, travel and activity motives, destination and destination types that one would choose when visiting Slovenia

FOCUS BY MARKET

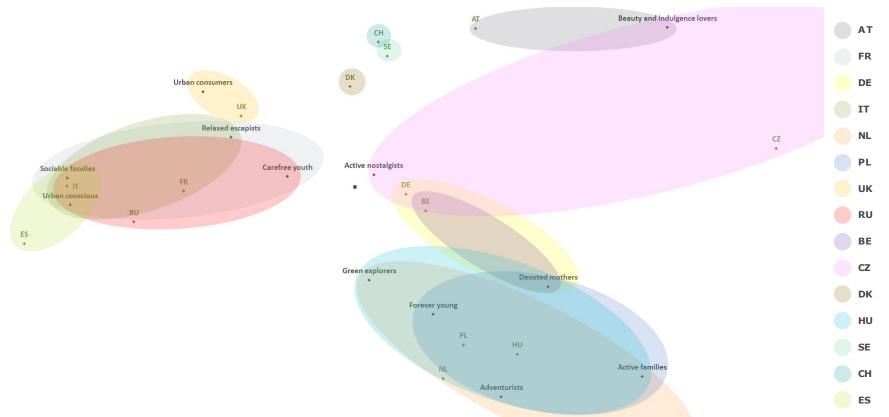


	n=	%	AT	FR	DE	IT	NL	PL	UK	RU	BE	CZ	DK	HU	SE	CH	ES
Total	23204	100,0%	6,7%	6,4%	6,6%	6,6%	6,6%	6,7%	6,6%	6,8%	6,5%	7,4%	6,5%	6,7%	6,5%	6,5%	6,7%
Segments	23204	100,0%															
Green explorers	3671	15,8%	15,7%	17,6%	17,2%	17,2%	22,6%	15,0%	13,7%	14,9%	17,1%	14,8%	11,3%	18,4%	12,2%	15,4%	14,4%
Sociable foodies	2024	8,7%	6,0%	9,6%	7,2%	12,2%	5,3%	6,9%	13,2%	16,0%	8,0%	5,6%	9,1%	5,6%	7,1%	5,9%	13,4%
Urban consumers	3948	17,0%	19,4%	20,5%	17,0%	20,1%	16,1%	10,0%	19,3%	14,6%	15,6%	7,4%	19,8%	14,1%	19,2%	21,9%	21,6%
Urban conscious	1303	5,6%	5,2%	6,9%	4,9%	9,6%	3,2%	8,0%	4,6%	7,3%	3,8%	2,6%	5,4%	3,1%	5,5%	4,6%	9,9%
Relaxed escapists	1734	7,5%	6,4%	8,3%	7,4%	9,4%	4,9%	6,2%	7,5%	9,9%	7,0%	5,7%	8,1%	6,9%	8,0%	8,5%	8,2%
Active nostalgists	1511	6,5%	5,0%	7,2%	7,3%	7,3%	7,3%	6,6%	8,3%	2,6%	7,5%	7,2%	6,9%	5,0%	6,2%	6,8%	6,6%
Adventurists	723	3,1%	1,8%	3,7%	3,5%	1,9%	4,6%	4,8%	2,9%	1,4%	2,9%	4,1%	2,6%	4,7%	2,6%	1,9%	3,3%
Forever young	2686	11,6%	9,6%	8,6%	10,0%	7,6%	16,0%	15,2%	9,1%	16,3%	12,1%	13,7%	11,4%	13,2%	12,0%	7,7%	10,7%
Beauty and indulgence lovers	3460	14,9%	22,4%	9,6%	15,3%	7,2%	11,4%	14,9%	13,5%	10,8%	15,6%	28,9%	17,0%	13,8%	19,1%	17,7%	4,9%
Devoted mothers	686	3,0%	2,9%	1,9%	4,9%	2,8%	2,5%	4,0%	2,8%	1,2%	3,6%	3,5%	2,8%	5,1%	2,0%	2,5%	1,7%
Active families	713	3,1%	2,6%	1,9%	2,8%	1,8%	3,7%	4,8%	1,9%	1,4%	3,5%	4,9%	2,9%	6,2%	1,9%	3,1%	2,5%
Carefree youth	745	3,2%	2,8%	4,1%	2,6%	2,9%	2,4%	3,6%	3,3%	3,7%	3,3%	1,7%	2,8%	4,0%	4,3%	4,1%	2,9%



I FEEL SLOVENIA **Segments**

Correspondence analysis



NOTES:

The connection between elements (segments) and markets is shown on the two-dimensional graph with the method of correspondence analysis. Colored circles combine elements that are more specific for a particular market. The analysis, in comparison with the tabular display, additionally shrinks the set of elements, as the ratios between and comparison with all countries, that are a part of this research are taken into account. The analysis can serve as an orientation when focusing on individual markets by elements.





Segments

Summary of correspondence analysis

		Green explorers	Sociable foodies	Urban consumers	Urban concious	Relaxed escapists	Active nostalgists	Adventurists	Forever young	Beauty and indulgence lovers	Devoted mothers	Active families	Carefree youth
Austria										Sep.			
F													
France			3										
Germany													
Italy			3										
the Netherlands													
Poland													
United Kingdom													
Russia													
Belgium													
Czech Republic													
Denmark	H												
Hungary													
Spain			3										
Sweden													
Switzerland	-												

NOTES:

In each country the images show those segments (personas) that are more typical for the market. If there is no persona displayed for an individual country, this means that no segment is more specific for the market.





Travelling motives

Tabular overview

	n=	%	AT	FR	DE	IT	NL	PL	UK	RU	BE	CZ	DK	HU	SE	СН	ES
Total	23204	100,0%	6,7%	6,4%	6,6%	6,6%	6,6%	6,7%	6,6%	6,8%	6,5%	7,4%	6,5%	6,7%	6,5%	6,5%	6,7%
Motives	23204																
Actively spending time	2667	11,5%	12,0%	7,8%	11,4%	11,5%	8,8%	20,9%	8,4%	14,5%	7,5%	15,9%	9,9%	17,5%	7,5%	9,8%	8,0%
Experience another culture	6524	28,1%	25,7%	34,4%	26,1%	33,9%	25,3%	33,6%	27,2%	38,4%	19,2%	21,3%	29,6%	24,0%	21,9%	23,6%	37,9%
To experience diversity	3165	13,6%	15,8%	12,9%	15,3%	16,7%	8,8%	16,9%	10,0%	26,1%	7,4%	12,5%	8,5%	13,9%	7,8%	13,5%	17,9%
Spending time with friends	2572	11,1%	12,3%	10,9%	11,0%	9,3%	10,2%	9,4%	13,3%	5,5%	12,8%	10,3%	12,0%	12,3%	15,2%	14,1%	7,9%
To clear one's head, gather thoughts	3064	13,2%	13,9%	12,6%	14,9%	16,6%	12,1%	10,5%	9,8%	9,6%	15,4%	21,7%	8,7%	7,3%	13,0%	14,7%	16,2%
Visit a beautiful destination	8022	34,6%	23,8%	41,1%	25,3%	31,0%	34,5%	30,0%	35,4%	53,2%	35,3%	36,7%	26,6%	48,7%	30,5%	29,3%	36,6%
Visit a town, the capital	5229	22,5%	20,4%	34,0%	16,2%	40,2%	21,0%	14,3%	20,7%	31,7%	22,1%	13,3%	19,0%	17,3%	15,9%	19,0%	34,0%
Taking care of her health	841	3,6%	3,0%	3,3%	3,7%	4,6%	1,8%	2,6%	4,3%	7,6%	3,4%	4,1%	2,5%	2,7%	2,6%	4,4%	3,8%
Take care of oneself, be restored	2526	10,9%	13,1%	8,4%	14,9%	10,4%	7,3%	6,6%	10,1%	15,6%	10,6%	7,3%	10,9%	8,1%	18,5%	15,3%	6,7%
Spend time with partner	5327	23,0%	30,5%	22,9%	27,1%	20,2%	27,3%	19,5%	27,3%	14,7%	28,4%	26,0%	23,5%	3,3%	23,2%	26,5%	24,1%
Spend time with family, strengthen the bonds	4806	20,7%	25,0%	14,3%	19,0%	13,7%	18,7%	23,8%	22,4%	16,4%	20,0%	22,6%	25,5%	23,5%	23,8%	24,0%	17,7%
Rest, slow down the pace of life	5704	24,6%	29,7%	13,5%	29,9%	24,2%	21,8%	33,7%	21,5%	26,5%	22,7%	29,1%	20,1%	38,3%	11,7%	25,4%	19,3%
To learn something new	8827	38,0%	40,3%	42,5%	33,0%	41,0%	32,5%	41,8%	31,2%	54,1%	32,2%	39,2%	28,8%	33,0%	35,7%	37,3%	47,3%
Relaxation	7377	31,8%	34,6%	20,3%	34,8%	20,8%	54,4%	38,2%	30,2%	9,9%	40,9%	37,6%	33,5%	37,3%	40,2%	29,3%	14,8%
Contact with nature	2978	12,8%	13,7%	9,1%	18,2%	9,3%	16,8%	15,2%	6,6%	9,0%	16,4%	17,7%	11,0%	15,7%	10,0%	13,8%	9,5%
Retreat from the everyday	6488	28,0%	25,5%	29,0%	24,5%	27,8%	30,5%	20,0%	33,4%	12,0%	34,1%	39,4%	31,4%	18,1%	37,4%	27,9%	27,8%
Enjoy good food, drinks	5797	25,0%	31,0%	20,2%	23,6%	17,7%	21,4%	25,6%	29,2%	27,2%	24,2%	18,9%	29,6%	20,9%	35,7%	33,2%	17,2%
Fun at clubs, bars	933	4,0%	3,5%	3,3%	4,3%	4,0%	3,9%	4,4%	4,7%	3,6%	3,8%	2,1%	3,3%	4,2%	6,0%	5,4%	4,1%
Live like a local	1091	4,7%	4,4%	7,1%	4,0%	6,8%	3,1%	3,6%	6,5%	3,7%	3,8%	3,8%	4,6%	6,1%	4,2%	3,6%	5,4%

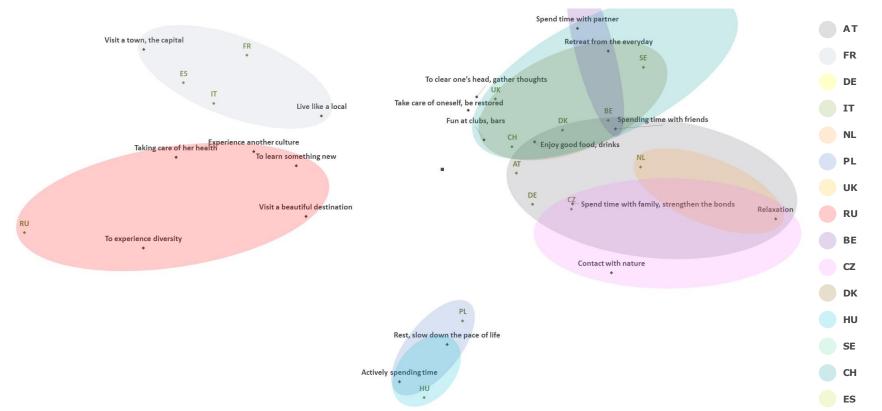


The table shows the deviation of elements (travelling motives) by individual markets. Green color indicates statistically more typical elements for an individual market, while gray is statistically less NOTES: characteristic for an individual market. Darker shades of colors indicate a stronger (positive/negative) deviation of the element on the market. The analysis can serve as an orientation on focusing on individual elements within one country.



Travelling motives

Correspondence analysis



The connection between elements (travelling motives) and markets is shown on the two-dimensional graph with the method of correspondence analysis. Colored circles combine elements that are more specific for a particular market. The analysis, in comparison with the tabular display, additionally shrinks the set of elements, as the ratios between and comparison with all countries, that are a part of this research are taken account. The analysis can serve as an orientation when focusing on individual markets by elements.





Travelling motives

Summary of correspondence analysis

AT	Spend time with friends; Spend time with family, strengthen the bonds; Relaxation; Enjoy good food, drinks	ВЕ	Spend time with friends; Spend time with partner; Retreat from the everyday
FR	Visit a town, the capital; Live like a local	CZ	Spend time with family, strengthen the bonds; Relaxation; Contact with nature
DE	Relaxation; Contact with nature	DK —	Spend time with friends; Retreat from the everyday; Enjoy good food, drinks
IT	Experience another culture; Visit a town, the capital; Take care of one's health; To learn something new; Live like a local	ни	Spend time actively; Rest, slow down the pace of life
			Experience another cultures Visit a town, the capitals
NL	Relaxation	ES is	Experience another culture; Visit a town, the capital; To learn something new; Live like a local
PL PL	Relaxation Spend time actively; Rest, slow down the pace of life	SE SE	
			To learn something new; Live like a local Spend time with friends; Take care of one self, be restored; Retreat from the everyday; Enjoy good





Activities by market

Tabular overview

	n=	%	AT	FR	DE	IT	NL	PL	UK	RU	BE	CZ	DK	HU	SE	CH	ES
Total	23204	100,0%	6,7%	6,4%	6,6%	6,6%	6,6%	6,7%	6,6%	6,8%	6,5%	7,4%	6,5%	6,7%	6,5%	6,5%	6,7%
Activities	23204																
Sports activities	6246	26,9%	31,9%	31,8%	30,6%	22,4%	33,0%	29,0%	19,7%	15,9%	33,0%	39,7%	15,1%	27,7%	18,9%	30,9%	22,5%
Water sports activities	3693	15,9%	18,2%	16,3%	18,9%	11,9%	12,2%	29,9%	15,1%	8,4%	16,0%	16,7%	9,1%	19,7%	12,2%	18,6%	15,4%
Winter sports	3286	14,2%	18,2%	14,1%		13,7%	15,5%	16,4%	13,4%	10,4%	11,5%	19,7%	10,7%	10,6%	13,0%	17,2%	11,5%
Adrenaline sports	1728	7,4%	5,4%	9,3%	6,3%	8,7%	4,9%	8,3%	9,9%	5,0%	6,8%	7,1%	7,8%	9,0%	8,0%	5,3%	10,0%
Hill walking	1648	7,1%	8,9%	5,7%	9,7%	6,1%	6,7%	5,6%	7,5%	2,3%	3,2%	4,7%	6,2%	14,3%	5,5%	6,4%	13,8%
Recreation	8281	35,7%	24,8%	53,0%	26,0%	24,5%	48,8%	56,9%	40,2%	11,0%	37,8%	69,0%	26,1%	22,1%	31,0%	33,3%	28,1%
Natural parks, attractions	11892	51,2%	54,2%	49,6%	50,0%	60,2%	49,9%	47,8%	47,6%	64,5%	51,8%	51,4%	47,1%	45,6%	38,2%	54,4%	55,9%
Activities and fun for children	3762	16,2%	18,2%	12,4%	17,4%	14,3%	10,9%	16,3%	20,4%	23,4%	13,0%	21,4%	16,2%	12,4%	14,2%	16,1%	15,7%
Aquafun, amusement parks	5376	23,2%	19,3%	19,7%	17,9%	14,6%	20,8%	27,7%	22,4%	37,0%	23,0%	27,7%	19,7%	34,8%	21,9%	20,6%	19,3%
Countryside, farm activities	2186	9,4%	10,1%	11,9%	15,0%	13,9%	7,5%	10,8%	9,7%	4,3%	9,8%	3,2%	6,7%	7,9%	7,3%	9,1%	14,8%
Gastronomic pleasures	7354	31,7%	35,1%	37,6%	36,8%	47,1%	18,6%	29,3%	22,2%	33,5%	30,5%	21,0%	27,6%	39,2%	18,6%	35,5%	43,8%
Visit to a wine cellar	3193	13,8%	10,7%	11,2%	11,7%		8,9%	19,2%		18,7%	11,2%	11,0%	13,5%	18,7%	13,8%	10,5%	
Sun and sea	14009	60,4%	70,8%	49,0%	64,9%	53,1%	56,8%	58,2%	59,4%	80,6%	57,9%	64,7%	55,0%	61,5%	64,3%	64,7%	43,6%
Cruises	3869	16,7%	11,5%	9,5%	13,8%	20,7%	6,6%	27,4%	13,7%	20,4%	7,8%	28,9%	7,7%	35,9%	14,0%	12,6%	17,2%
Touring	4404	19,0%	14,2%	17,5%	18,9%	19,5%	34,0%	15,9%	6,6%	10,3%	24,3%	19,7%	15,6%	25,4%	26,2%	14,0%	22,9%
Fishing	976	4,2%	2,2%	2,4%	2,9%	3,5%	3,3%	6,3%	3,3%	11,4%	2,1%	3,8%	4,1%	6,9%	6,3%	1,7%	2,6%
Golf	371	1,6%	1,6%	1,5%		1,6%	1,7%	0,9%	2,8%	0,4%	1,0%	1,0%	1,7%	1,0%	3,4%	1,4%	1,7%
Wellness and (beauty) spa	6079	26,2%	43,1%	23,6%	30,7%	31,7%	13,2%	19,7%	18,6%	9,4%	22,7%	39,2%	21,2%	39,1%	18,8%	37,2%	23,2%
Thermal health spas	4031	17,4%	21,1%	13,3%	14,7%	20,6%	5,3%	19,2%	11,8%	23,8%	13,1%	27,6%	8,5%	33,5%	7,9%		18,4%
Health treatments and services	2621	11,3%	10,5%	11,0%	9,8%	9,7%	4,4%	14,4%		21,8%	7,6%	11,5%	6,3%		11,5%	11,4%	12,5%
Selfness, digital-detox	1496	6,4%	2,2%	5,9%	5,5%	7,7%	3,9%	5,5%	10,0%	2,3%	4,5%	11,6%	8,4%	9,7%	5,7%	5,3%	
History and castles	10315	44,5%	32,8%	39,6%	36,5%	51,3%	44,2%	51,2%	46,3%	57,6%	39,9%	53,0%	38,5%	49,7%	35,7%	32,6%	56,0%
Sights eeing of old town centres	13044	56,2%	57,1%	55,9%	50,9%	61,0%	60,7%	57,0%	56,5%	64,8%	56,0%	55,3%	49,8%	53,7%	48,3%	49,0%	66,8%
Sights eeing of a town, the capital	12661	54,6%	54,6%	64,3%	52,3%	64,3%	60,3%	53,2%	52,0%	59,4%	58,3%	34,2%	50,5%	47,6%	51,9%	55,4%	62,9%
Tourist sights	10453	45,0%	51,2%	41,5%	48,3%	45,5%	41,9%	46,0%	45,7%	66,2%	42,8%	39,9%	40,8%	36,7%	35,1%	45,7%	48,2%
Live like a local	6085	26,2%	40,5%	19,7%	36,8%	42,9%	13,7%	34,4%	23,1%	33,7%	15,5%	16,5%	22,1%	20,7%	19,4%	31,4%	23,6%
Museums, galleries and art	7379	31,8%	24,1%	33,8%	26,4%	47,3%	23,6%	34,8%	32,5%	48,0%	26,4%	23,2%	25,8%	31,6%	28,9%	25,7%	45,4%
Social events, festivals, other events	5468	23,6%	21,1%	22,6%	22,0%	28,8%	19,9%	23,7%	27,8%	22,9%	21,7%	19,4%	18,1%	30,1%	21,3%	24,1%	30,2%
Music festivals and concerts	4214	18,2%	17,6%	17,2%	15,3%	18,8%	13,9%	22,1%	17,6%	19,2%	14,2%	15,9%	15,1%	24,4%	18,9%	19,5%	22,4%
Shopping	8478	36,5%	40,0%	32,5%	40,5%	34,6%	42,5%	27,0%	37,4%	41,4%	40,4%	26,4%	38,2%	27,4%	44,2%	43,6%	33,5%
Night life	4050	17,5%	19,1%	16,1%	15,4%	21,2%	13,9%	17,3%	20,4%	14,7%	11,8%	18,2%	10,9%	19,8%	18,3%		24,3%
Gambling	369	1,6%	1,5%	1,1%	1,4%		0,8%	0,6%	1,7%	1,3%	1,0%	1,1%	2,0%	2,7%	1,8%	3,3%	1,4%
Other	270	1,2%	2,0%	0,1%	0,5%	0,4%	2,1%	0,1%	1,1%	0,3%		1,0%	3,5%	0,4%	2,1%	1,7%	0,4%
None	126	0,5%	0,6%	0,2%	1,4%	0,3%	0,8%	0,2%	1,0%	0,2%	0,6%	0,1%	1,3%	0,2%	0,8%	0,4%	0,1%

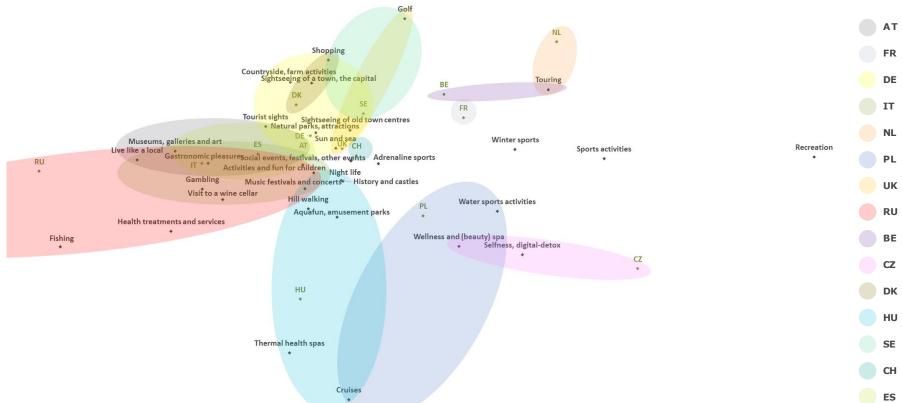
NOTES:

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Activities by market

Correspondence analysis





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Activities by market

Summary of correspondence analysis







Destinations by market

Tabular overview

	n=	%	AT	FR	DE	IT	NL	PL	UK	RU	BE	cz	DK	HU	SE	СН	ES
Total	n= 23204	100,0%	6,7%	6,4%	6,6%	6,6%	6,6%	6,7%	6,6%	6,8%	6,5%	7,4%	6,5%	6,7%	6,5%	6,5%	6,7%
Destinations	23204	,	.,	.,	.,	.,	.,	.,	.,		.,		.,		.,	.,	-
Slovenia	1269	5,5%	15,1%	2,5%	2,9%	8,0%	6,0%	3,6%	3,2%	1,8%	4,4%	8,7%	3,5%	13,0%	3,5%	3,4%	2,0%
Italy	9529	41,1%	60,3%	43,9%	42,6%	0,0%	50,3%	37,1%	40,7%	27,9%	45,2%	47,4%	39,6%	40,7%	41,7%	53,2%	45,1%
Croatia	5139	22,1%	47,7%	8,7%	18,4%	21,7%	16,1%	30,9%	9,7%	8,6%	14,0%	54,7%	14,3%	45,0%	17,6%	13,1%	7,1%
Austria	5854	25,2%	0,0%	12,2%	44,1%	29,1%	43,3%	17,4%	17,6%	12,6%	24,4%	38,1%	30,6%	40,0%	24,1%	32,9%	10,79
Switzerland	3936	17,0%	17,8%	15,7%	21,8%	26,4%	25,7%	7,5%	15,8%	6,0%	20,7%	11,7%	11,1%	11,7%	11,8%	39,6%	12,39
Hungary	3387	14,6%	25,9%	6,4%	10,2%	10,4%	14,7%	21,9%	8,6%	9,2%	9,0%	27,7%	10,9%	35,9%	12,4%	7,6%	5,8%
Czechia	4759	20,5%	20,5%	8,9%	17,1%	17,4%	21,1%	30,6%	13,2%	29,8%	10,8%		20,0%	20,6%	17,3%	8,7%	11,49
Germany	9054	39,0%	55,6%	23,4%	0,0%	39,8%	66,9%	35,1%	33,1%	26,3%		40,0%	53,3%	41,3%			28,29
Estonia	919	4,0%	2,6%	2,2%	2,7%	3,1%	3,1%	2,8%	3,4%		1,3%	2,6%	3,7%	2,6%	12,0%	1,5%	2,5%
Slovakia	2379	10,3%	8,6%	2,5%	3,7%	4,4%	3,5%	21,3%	3,7%	4,0%	2,3%		3,5%	25,2%	3,2%	1,9%	2,0%
France	9137	39,4%	31,5%	0,0%	39,0%		63,6%	25,4%	50,9%	23,5%	67,8%	30,2%	39,9%	23,2%	37,6%		53,9%
Ireland	2300	9,9%	9,7%	13,0%	9,2%	15,3%	10,9%	5,4%	28,8%	1,0%	7,3%	4,0%	10,0%	4,9%	9,3%	7,6%	13,29
Albania	570	2,5%	1,3%	2,6%	1,7%		1,3%		2,1%	0,6%	1,3%	3,0%	2,6%	2,5%		2,0%	1,1%
Andorra	845	3,6%	0,5%	8,4%	1,1%	2,6%	2,6%	1,9%	3,9%	2,7%	3,4%	1,0%	2,6%	1,5%		0,6%	19,89
Belgium	4249	18,3%	7,8%	24,1%	11,2%	16,3%	56,4%	7,5%	24,7%	7,2%	49,1%	8,1%	14,2%	9,8%	12,9%	9,9%	17,69
Belarus	617	2,7%	0,3%	1,0%	1,8%	1,9%	1,0%	2,4%	1,8%	21,0%	1,1%	1,2%	1,5%	1,1%	1,8%	0,8%	0,9%
Bulgaria	2413	10,4%	5,2%	3,7%	9,6%	3,7%	6,1%	19,7%	7,7%	19,7%	5,4%	27,1%	10,0%	16,1%	13,0%	3,2%	3,1%
Bosnia and Herzegovina	653	2,8%	4,8%	0,9%	1,6%	3,6%	3,2%	5,2%	2,2%	0,8%	1,8%	3,4%	2,7%	4,0%	4,2%	2,7%	1,2%
Cyprus	2320	10,0%	7,1%	3,5%	6,4%	3,7%	5,8%	10,0%	19,9%		5,3%	6,8%	11,5%	9,4%	23,3%	8,3%	1,4%
Montenegro	1057	4,6%	2,7%	2,2%	1,9%	3,9%	2,5%	8,6%	2,5%	12,0%	2,4%	9,3%	2,2%	8,6%	4,7%	2,2%	1,7%
Denmark	3507	15,1%	7,3%	8,6%	19,3%	11,1%	21,9%	7,6%	10,2%	3,6%	8,9%	5,4%	49,9%	6,1%	52,8%	8,4%	7,9%
Finland	1868	8,1%	4,6%	5,7%	6,3%	7,4%	7,3%	4,9%	6,3%	21,1%	2,9%	2,8%	8,0%	6,2%	28,7%	4,0%	5,1%
Greece	7693	33,2%	39,0%	23,8%	28,7%	36,2%	40,5%	37,3%	34,9%	30,8%	29,0%	38,3%	36,1%	36,8%	48,7%	22,7%	13,9%
Latvia	705	3,0%	1,4%	0,9%	2,4%	1,9%	2,9%	2,6%	2,9%	14,5%	1,4%	2,3%	2,6%	1,7%	5,4%	1,3%	1,3%
Lithuania	716	3,1%	1,0%	1,2%	2,0%	1,7%	2,1%	9,2%	2,5%	10,2%	1,5%	2,3%	2,2%	1,3%	6,4%	0,5%	2,0%
Luxembourg	1523	6,6%	2,2%	7,9%	6,1%	5,6%	28,1%	2,5%	4,8%	2,0%	19,8%	2,4%	5,8%	2,4%	3,4%	2,6%	3,6%
Malta	1728	7,4%	6,5%	6,1%	6,8%	12,6%	7,9%	5,8%	16,0%	3,0%	7,9%	3,7%		6,3%	8,8%	6,3%	5,7%
Moldova	254	1,1%	0,2%	1,0%	0,6%	1,9%	1,0%	1,8%	1,5%	3,3%	0,6%	0,8%	0,7%	0,9%	1,3%	0,2%	0,7%
Monaco	989	4,3%	3,4%	7,9%	3,3%	10,4%	3,6%	2,7%	5,1%	2,4%	4,1%	2,8%	3,5%	2,6%	3,1%	4,8%	4,6%
Netherlands	4352	18,8%	17,5%	17,0%	25,0%	20,7%	0,0%	14,7%	26,1%	8,9%	47,0%	11,3%	24,4%	13,8%	22,7%	18,4%	15,3%
Norway	2604	11,2%	6,5%	5,5%	10,2%	8,1%	15,1%	8,7%	7,9%	6,5%	4,9%	6,6%	33,8%	4,4%	36,3%	7,0%	8,1%
Poland	2599	11,2%	6,5%	5,4%	11,3%	8,0%	12,5%	0,0%	11,9%	14,3%	6,7%	23,6%	15,6%	18,2%	20,5%	4,4%	7,4%
Portugal	4279	18,4%	12,2%	28,9%	14,8%	18,6%	29,1%	11,7%	29,7%	5,2%	19,5%	6,1%	17,2%	6,1%	17,9%	21,5%	40,19
Republic of Macedonia	306	1,3%	1,1%	0,9%	0,8%	1,8%	2,4%	1,9%	1,4%	0,8%	0,9%	1,3%	1,4%	1,5%	1,8%	1,1%	0,7%
Romania	1385	6,0%	4,2%	3,5%	3,2%	6,7%	3,7%	6,2%	3,6%	4,1%	3,4%	7,6%	3,8%	28,2%	4,5%	1,9%	4,3%
Russia	1948	8,4%	3,9%	5,0%	5,5%	8,6%	5,6%	6,3%	5,4%	45,5%	3,7%	8,2%	3,9%	5,9%	7,5%	4,0%	5,9%
Serbia	630	2,7%	3,4%	1,6%	2,0%	2,7%	3,0%	2,6%	1,9%	2,2%	1,3%	2,6%	1,1%	7,4%	4,4%	3,1%	1,3%
Spain	10634	45,8%	41,4%	45,1%	47,9%		61,1%	33,3%	66,5%	32,2%	55,4%	31,8%	40,570	25,4%	60,7%	46,6%	41,5%
Sweden	3318	14,3%	9,7%	6,2%	14,1%	10,1%	17,0%	9,9%	8,9%	11,9%	5,2%	5,5%	39,7%	6,1%	55,7%	9,2%	7,0%
Turkey	5256	22,7%		11,8%	27,9%	9,5%	30,6%	19,4%	24,1%	57,0%	23,9%	17,7%	,-,-	12,6%	30,1%	15,4%	8,4%
Ukraine	1068	4,6%	1,4%	1,5%	2,3%	2,0%	1,8%	10,7%	1,9%	27,1%	1,3%	30.6%	2,6%	4,7%	2,8%	1,0%	1,5%
United Kingdom of Great Britain and Northern Ireland	6070	26,2%	27,1%	31,7%	23,4%	39,7%	45,6%	20,4%	0,0%	5,5%	32,3%	20,6%	34,7%	24,2%	30,3%	23,7%	34,69
Other European countries:	826 6132	3,6%	4,9% 34.8%	4,0% 24.9%	1,8% 28,3%	1,7%	2,9%	2,0%	3,6%	5,4% 30.8%	4,5% 27.8%	2,8%	5,8% 25.4%	2,2%	4,8% 35.8%	4,0% 35.0%	3,0%
Non-European countries	6132	0.0%	0.0%		.,	18,7%		17,7%	28,0%		0,1%			11,0%			0,0%
Did not travel abroad	4	0,070	0,076	0,0%	0,0%	0,0%	0,0%	0,0%	0,0%	0,0%	0,1%	0,0%	0,0%	0,0%	0,0%	0,0%	0,0%

NOTES:

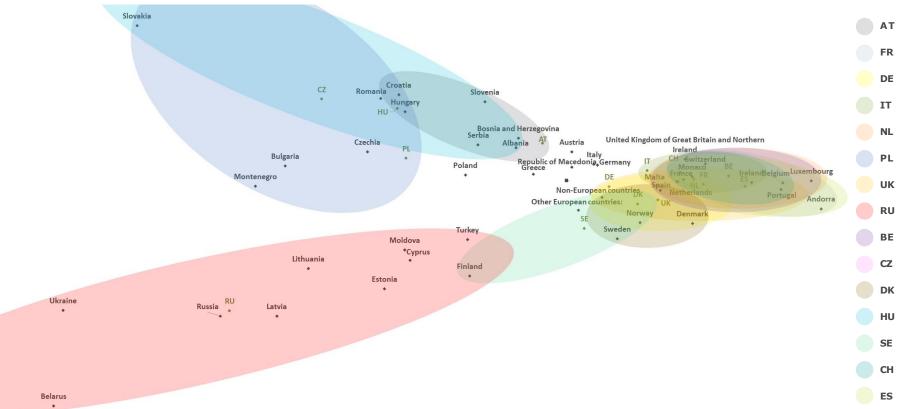
The table shows the deviation of elements (destinations) by individual markets. Green color indicates statistically more typical elements for an individual market, while gray is statistically less characteristic for an individual market. Darker shades of colors indicate a stronger (positive/negative) deviation of the element on the market. The analysis can serve as an orientation on focusing on individual elements within one country.





Destinations by market

Correspondence analysis



NOTES:

The connection between elements (destinations) and markets is shown on the two-dimensional graph with the method of correspondence analysis. Colored circles combine elements that are more specific for a particular market. The analysis, in comparison with the tabular display, additionally shrinks the set of elements, as the ratios between and comparison with all countries, that are a part of this research are taken into account. The analysis can serve as an orientation when focusing on individual markets by elements.



Destination type

Tabular overview

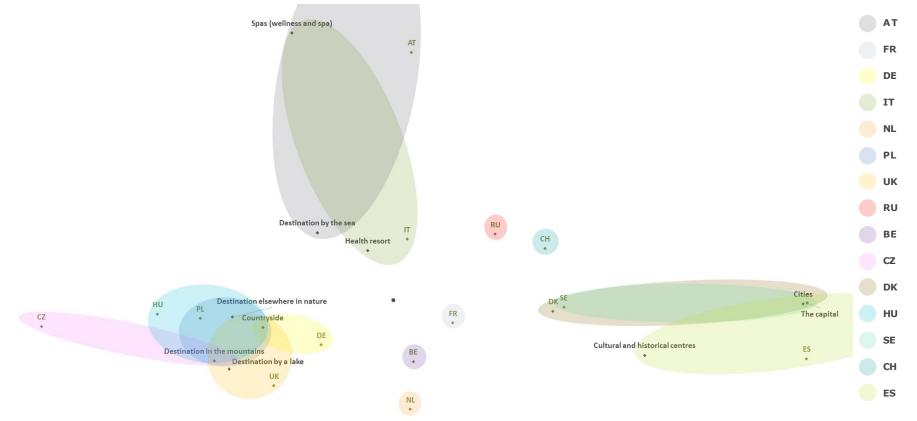
Subsample: interested in visiting Slovenia

	n=	%	AT	FR	DE	IT	NL	PL	UK	RU	BE	CZ	DK	HU	SE	CH	ES
Total	23204	100,0%	6,7%	6,4%	6,6%	6,6%	6,6%	6,7%	6,6%	6,8%	6,5%	7,4%	6,5%	6,7%	6,5%	6,5%	6,7%
Destination type	7256																
Destination by the se	a 2714	37,4%	50,3%	35,4%	38,0%	34,8%	26,4%	40,1%	35,5%	39,9%	30,5%	35,9%	36,0%	43,9%	43,7%	47,6%	22,4%
Destination in the mountain	s 2544	35,1%	24,5%	30,0%	37,6%	32,7%	36,3%	42,9%	43,0%	33,1%	28,4%	48,4%	32,5%	42,5%	34,2%	22,8%	29,5%
Destination by a lak	e 2056	28,3%	20,7%	33,2%	25,6%	17,9%	32,3%	28,1%	40,7%	36,4%	31,2%	38,6%	23,9%	33,7%	25,2%	22,8%	23,0%
Destination elsewhere in natur	e 1775	24,5%	21,2%	22,4%	20,5%	34,7%	32,4%	38,0%	26,6%	11,8%	25,0%	24,2%	17,1%	30,9%	19,1%	23,4%	17,3%
Countrysic	e 1064	14,7%	13,0%	18,6%	22,7%	12,4%	14,8%	17,3%	23,2%	26,6%	12,6%	15,5%	10,8%	16,6%	15,3%	12,7%	10,1%
Citie	s 1521	21,0%	22,2%	24,3%	19,2%	19,7%	19,1%	17,3%	24,7%	32,8%	18,2%	7,4%	23,1%	15,6%	27,9%	25,3%	31,8%
The capit	1396	19,2%	20,7%	22,6%	18,0%	19,7%	22,9%	15,4%	16,6%	21,8%	17,4%	8,7%	23,1%	12,1%	26,5%	22,9%	28,5%
Cultural and historical centre	s 1273	17,5%	13,2%	15,1%	10,9%	19,4%	19,6%	12,5%	11,6%	21,7%	20,2%	17,2%	18,7%	13,5%	18,0%	16,7%	26,8%
Spas (wellness and spa	871	12,0%	33,0%	10,1%	6,2%	16,9%	4,8%	11,0%	6,8%	22,2%	7,0%	14,8%	8,9%	11,2%	8,2%	10,9%	8,4%
Health reso	rt 278	3,8%	3,9%	2,3%	3,1%	6,1%	2,8%	3,2%	2,7%	11,5%	3,3%	3,2%	4,1%	4,8%	5,7%	2,7%	2,4%
Don't kno	w 217	3,0%	1,6%	0,4%	3,0%	0,5%	4,9%	1,4%	1,2%	0,0%	7,0%	2,4%	4,7%	1,3%	3,5%	5,7%	3,8%



Interest in destination type in Slovenia

Correspondence analysis Subsample: interested in visiting Slovenia





The connection between elements (interest in destination type on the subsample of people interested in visiting Slovenia) and markets is shown on the two-dimensional graph with the method of correspondence analysis. Colored circles combine elements that are more specific for a particular market. The analysis, in comparison with the tabular display, additionally shrinks the set of elements, as the ratios between and comparison with all countries, that are a part of this research are taken into account. The analysis can serve as an orientation when focusing on individual markets by elements.





Lithuania; Moldova; Russia; Turkey; Ukraine

Destinations and interest in destination type in Slovenia

Summary of correspondence analysis

	Destinacije	Tipi destinacij		Destinacija	Tipi destinacij
AT	Slovenia; Croatia; Hungary; Bosnia and Herzegovina; Serbia	Destination by the sea; Terme (Wellness and Spa)	ВЕ	Switzerland; France; Belgium; Luxembourg; the Netherlands; Portugal; Spain; United Kingdom of Great Britain and Northern Ireland	
FR	Ireland; Andorra; Belgium; Luxembourg; Monaco; Portugal; United Kingdom of Great Britain and Northern Ireland		cz	Slovenia; Croatia; Hungary; Czech Republic; Slovakia; Albania; Bosnia and Herzegovina; Romania	Destination in the mountains
DE	Denmark; the Netherlands; Spain; Non-European countries	Countryside	DK	Denmark; Norway; Spain; Sweden	Towns; Capital
IT	Switzerland; France; Ireland; Malta; Monaco; the Netherlands; United Kingdom of Great Britain and Northern Ireland	Terme (Wellness and Spa); Health resorts	ни	Slovenia; Croatia; Hungary; Slovakia; Bosnia and Herzegovina; Romania; Serbia	Destination in the mountains; Destination elsewhere in nature; Countryside
NL	Switzerland; France; Ireland; Belgium; Luxembourg; Portugal; Spain; United Kingdom of Great Britain and Northern Ireland		ES	Finland; Norway; Sweden; Other European countries; Non-European countries	Towns; Capital; Cultural and historical centres
PL	Croatia; Hungary; Czech Republic; Slovakia; Bulgaria; Montenegro	Destination in the mountains; Destination elsewhere in nature; Countryside	SE	Switzerland; France; Monaco; Portugal	Towns; Capital
UK	France; Ireland; Belgium; Malta; the Netherlands; Portugal; Spain; Non-European countries	Destination in the mountains; Destination by a lake; Countryside	СН	France; Ireland; Andorra; Portugal; United Kingdom of Great Britain and Northern Ireland	
PII	Estonia; Belarus; Cyprus; Finland; Latvia;				

NOTES:

The table shows destinations and destination type, that are more typical for an individual market. If there is no element displayed for an individual country, this means that no element is more specific for the market.

Comparison of the outstanding elements of Slovenia in the markets

SLOVENIA'S IMAGE





Elements of the image of destination Slovenia

5 most frequently listed elements for Slovenia



AUSTRIA:

wellness and spa offer 45% gaining popularity offers value for money 31% peace and relaxation 28%

easy walks in nature

different from mass



FRANCE:

different from mass 25% tourism for explorers adventurous holidays gaining in popularity offers value for money



GERMANY:

different from mass 189 tourism for explorers

losing popularity adventurous holidays

gaining popularity 14



ITALY:

losing popularity 229 different from mass tourism offers value for money for explorers 17 adventurous holidays 15



THE **NETHERLANDS:**

32% tourism for explorers

gaining popularity

offers value for money 17

losing popularity



POLAND:

gaining popularity relaxation in nature peace and relaxation easy walks in nature different from mass tourism



UNITED KINGDOM:

25%



RUSSIA:

losing popularity offers value for money easy walks in nature

different from mass

gaining popularity

15° tourism



tourism gaining popularity offers value for money

different from mass

for explorers

unique experiences





Elements of the image of destination Slovenia

5 most frequently listed elements for Slovenia



BELGIUM:

different from mass 28% tourism

> for explorers 24%

gaining popularity

adventurous holidays

offers value for money



CZECH REPUBLIC:

gaining popularity 28%

adventurous holidays

relaxation in nature

different from mass 239 tourism

easy walks in nature



DENMARK:

offers value for money

different from mass tourism

losing popularity

for explorers 12

adventurous holidays 10



HUNGARY:

offers value for money

gaining popularity

relaxation in nature

easy walks in nature 229

losing popularity 209



NOTES:

SPAIN:

different from mass 26% tourism

for explorers

gaining popularity

offers value for money 17

adventurous holidays



SWEDEN:

different from mass tourism

24%

offers value for money

losing popularity

for explorers

gaining popularity



SWITZERLAND:

different from mass 21% tourism

for explorers

gaining popularity

adventurous holidays 14

losing popularity 12



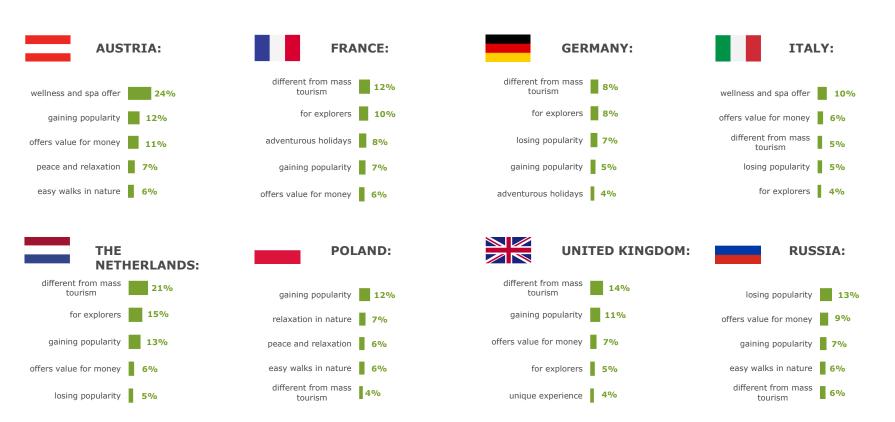
Percentages of statements for destination Slovenia by elements are shown. The elements are classified according to the share of statements for Slovenia, stated are the top 5 elements that apply to Slovenia on a particular market.





Elements that apply to the destination of Slovenia

5 most positive statistically significant elements in comparison to other destinations*



NOTES:

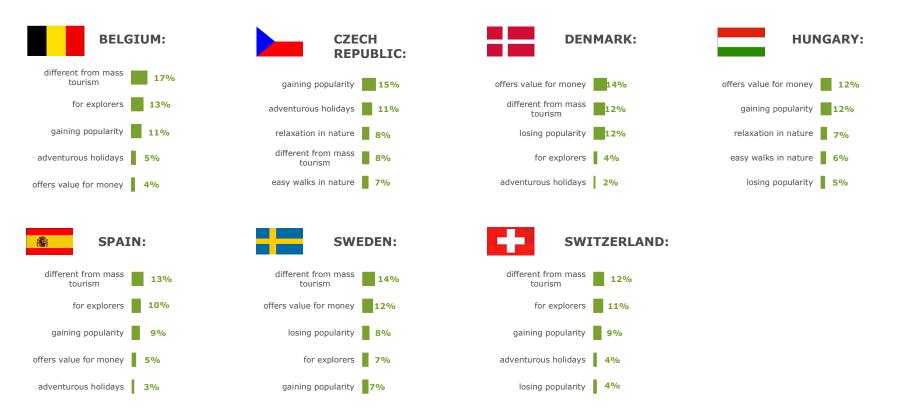
Positive deviations from the theoretical value for top 5 elements are shown. Positive deviation means that the element is more typical for Slovenia as per the remaining destinations. / *Respondents could attribute each element as typical for the tourist destination to Slovenia and to three of the following destinations: Italy, Germany, Croatia, France, Hungary, Czech Republic, Switzerland, Ireland, Slovakia, Estonia.





Elements, that apply to the destination of Slovenia

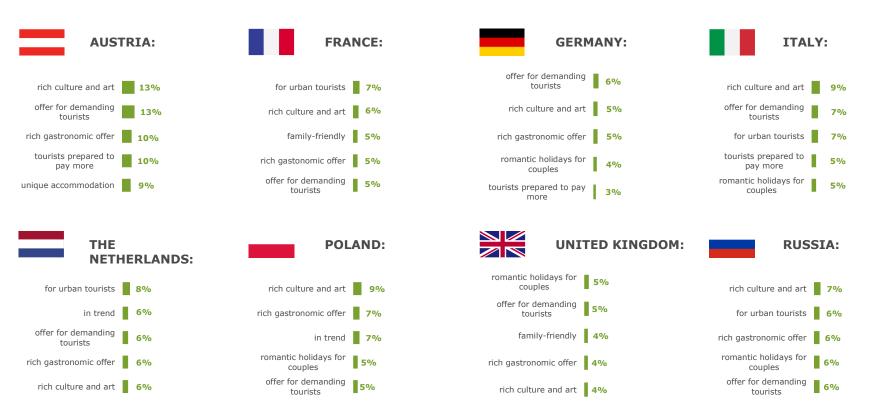
5 most positive statistically significant elements in comparison to other destinations*





Elements, that <u>don't apply</u> to the destination of Slovenia

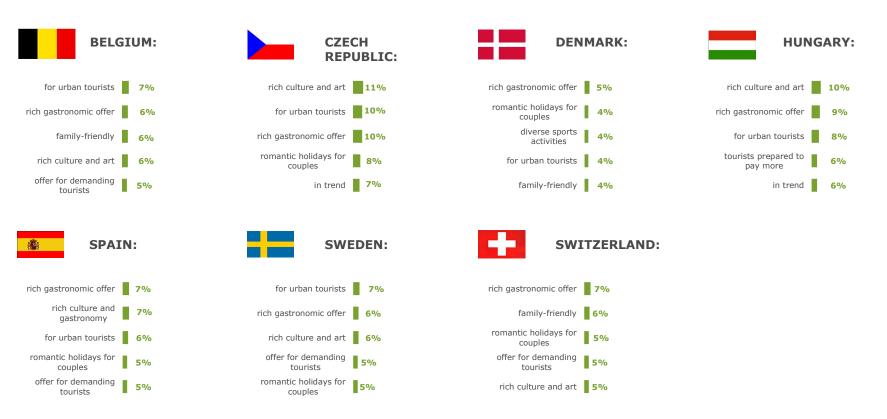
5 most negative statistically significant elements in comparison to other destinations*





Elements, that <u>don't apply</u> to the destination of Slovenia

5 most negative statistically significant elements in comparison to other destinations*



Characteristics of all tourists by markets

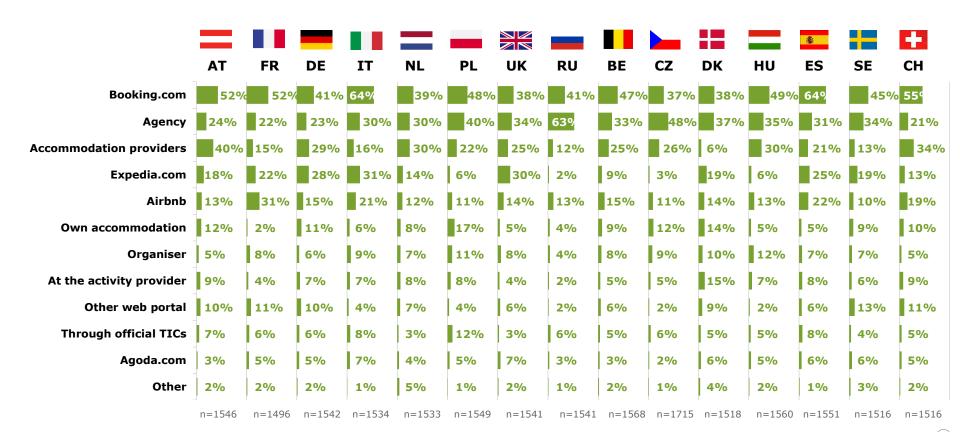
PURCHASE JOURNEY AND EXPENDITURE OF TOURIST TRAVEL



NOTES:



Reservation method





0

Transport

AT

Transport

NOTES:



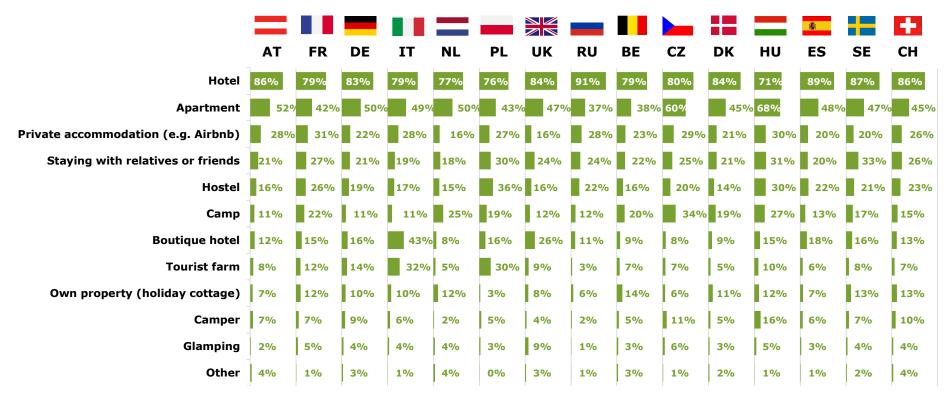
Transport to and at the destination

廳 AT UK SE CH FR DE IT NL PL RU BE CZ DK HU ES the destination **Aeroplane** 60% 74% **55% 60**% 81% 88% 75% 76% 79% 60% 44% 70% 54% 46% 37% 18% 29% Car 22% 30% 11% 6% 19% 47% 18% 12% 30% Coach 6% 11% 10% 1% 2% 2% 2% 2% 2% 2% 2% 1% 2% 2% Train 4% 3% 3% 2% 2% 1% 1% 3% 3% 2% 1% 3% 1% 3% 4% 2% Motorhome (camper) 3% 2% 3% 3% 2% 2% 2% 0,3% 2% 1% 2% 2% 3% 2% Motor 1% 1% 1% 1% 1% 1% 2% 0,3% 1% 1% 1% 1% 1% 1% 1% Ship 0,5% 0,3% 0,4% 0,4% 0,3% 1% 1% 1% 1% 0,2% 1% 1% 0,2% 1% 0,3% **Bicycle** 0.1% 0,1% 0,3% 0.05% 0.1% 0.1% 0.0% 0,2% 0,4% 0,2% 0.1% 0,3% 0,2% 0,3% 0,2% destination 68% 62% 65% 67% 72% 71% 73% 76% 69% 54% 74% 75% 72% 62% 71% Car 31% 33% 25% 31% 39% 37% 24% 33% Coach 33% 39% 14% 22% 25% Train 19% 18% 24% 14% 18% 31% 24% 20% On foot 26% 28% 23% 18% 14% 16% 24% 20% 24% 14% 11% 12% 18% 25% the Bicycle 7% 6% 7% 5% 9% 5% 3% 4% 4% 6% 3% 5% Motorcycle 5% 5% 6% 3% 4% 5% 2% 4% 3% 4% 4% 3% 3% 4% Motorhome (camper) 3% 5% 4% 4% 3% 4% 4% 5% 4% 5% 3% 1% 4% 3% n=1534 n = 1533n=1568 n=1546n = 1496n = 1549n = 1541n = 1715n=1518n = 1560





Accommodation type



n=1546 n=1496 n=1542 n=1534 n=1533 n=1549 n=1541 n=1541 n=1568 n=1715 n=1518 n=1560 n=1551 n=1516 n=1516

(57)





Accommodation and transportation costs

Accommodation, food and other costs

per person/day

	■ Europe	Sloveni	ia		SLO - Europe
= AT	78 €	n=1546	69 €	n=233	-9
■ FR	70 €	n=1496	53 €	n=37	-17
DE	66 €	n=1542	45 €	n=45	-21
II IT	100 €	n=1534	71 €	n=123	-30
= NL	60 €	n=1533	39 €	n=93	-22
PL	54 €	n=1549	35 €	n=55	-19
UK	68 €	n=1541	58 €	n=49	-9
RU	28 €	n=1568	44 €	n=29	16
BE	69 €	n=1519	46 €	n=67	-23
CZ	51 €	n=1715	44 €	n=149	-7
DK	63 €	n=1518	107 €	n=53	44
= HU	46 €	n=1560	47 €	n=202	1
* ES	66 €	n=1551	70 €	n=31	4
SE	74 €	n=1516	56 €	n=53	-18
↔ CH	84 €	n=1516	59 €	n=51	-25

Transport costs

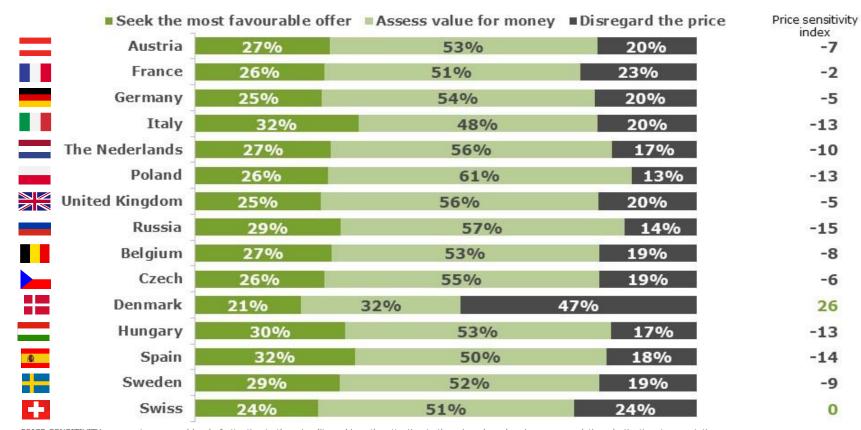
per person/day

	■ Europe	Slove	nia		st SLO - st Europe
AT	132 €	n=1546	55 €	n=233	-76
FR	153 €	n=1496	149 €	n=37	-4
DE	146 €	n=1542	124 €	n=45	-22
IT	148 €	n=1534	96 €	n=123	-52
NL	126 €	n=1533	90 €	n=93	-36
PL	114 €	n=1549	86 €	n=55	-28
UK	147 €	n=1541	124 €	n=49	-23
RU	68 €	n=1568	151 €	n=29	83
BE	123 €	n=1519	97 €	n=67	-26
CZ	109 €	n=1715	80 €	n=149	-29
DK	136 €	n=1518	130 €	n=53	-6
HU	188 €	n=1560	133 €	n=202	-55
ES	153 €	n=1551	240 €	n=31	87
SE	150 €	n=1516	113 €	n=53	-38
СН	153 €	n=1516	141 €	n=51	-12





Price sensitivity

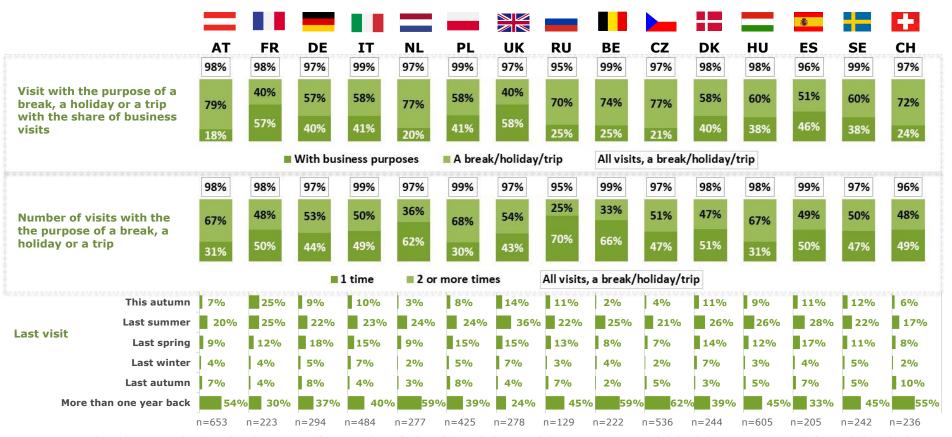






Visit to Slovenia

Subsample: Visitors to Slovenia



NOTES:

The results represent the subsample in the target group "Visitors to Slovenia", where all those who have visited Slovenia at any time are included, including non-tourist visits. The first graph shows the share of visits with the purpose of a break or a holiday, with the share of those who also visit Slovenia for business. The following two graphs show the number of visits to Slovenia and the period of last visit. The display excludes those who visited Slovenia for business purposes only.

Comparison between countries

PERSONAS IN ALL MARKETS





All markets

DESTINATION TYPE

By the sea	70%
Towns	47%
In the mountains	37%
Capital	34%
Cultural and historical centres	34%

TYPE OF ACCOMODATION

Apartment 4	2%
	8%
Private accommodation (e.g. Airbnb)	4%
Staying with relatives or friends 2	4%
Hostel 2	1%

TRANSPORT TO THE DEST.

64%
27%
3%
2%
2%

TRANSPORT AT THE DEST.

Car	69%
Coach	34%
Train	21%
On foot	19%
Bicycle	5%

ACTIVITIES

Sun and sea	60%
Sightseeing of old town	0070
centres	56%
Sightseeing of a town, the capital	55%
Natural parks, attractions	51%
Tourist sights	45%

STIMULATION

Past experiences	48%
Recommendations from friends	44%
Price	38%
Articles online	29%
Popularity of the destination	22%

SOURCE OF INFORMATION

rticles online	50%
riends, family	47%
Veb portals (Tripadvisor, tc.)	30%
raveling literature	24%
Inline forums	21%

RESERVATION METHOD

RESERVATION IN	
Booking.com	47%
Agency	34%
Accommodation providers	23%
Expedia.com	16%
Airbnb	16%

TRAVELLING WITH

110112221110 111111		
In a couple	43%	
With family	34%	
With friends	14%	
Alone	7%	
With relatives	2%	





All markets: Visitors to Slovenia (21,8%)

DESTINATION TYPE				
In the mountains	45%	+8		
By a lake	37%	+8		
Elsewhere in nature	37%	<u>+4</u>		
By the sea	67%	-3		
Countryside	24%	+4		

TYPE OF ACCOMODATION			
Hostel	26%	+5	
Apartment	52%	+4	
Boutique hotel	21%	+6	
Tourist farm	16%	+5	
Camp	23%	+4	

TRANSPOR	T TO THE	E DEST.
Car	31%	+5
Motorhome	4%	+2
(camper)	470	+2
Coach	4%	+1
Aeroplane	57%	-7
Motorcycle	2%	+1

TRANSPORT AT THE DEST.		
Car	72%	+3
Motorcycle	8%	+4
Motorhome (camper)	<u>7%</u>	<u>+4</u>
Coach	28%	-6
Train	19%	-2

ACTIVITIES		
Sport activities	35%	+8
Wellness in spa	31%	+5
Winter sports	21%	+7
Living like a local	30%	+4
Thermal health spa	23%	+5

STIMULATION		
Traveling literature	25%	+6
Articles in print media	18%	+5
Travel lectures	19%	+5
Articles online	31%	+2
Past experiences	47%	-1

SOURCE OF I	NFORM	1OITAI
Traveling literature	29%	+5
Articles online	51%	+1
Articles in print media	20%	<u>+5</u>
Online forums	22%	+1
Blogs	22%	+2

RESERVATION METHOD		
52%	+5	
20%	+4	
12%	+4	
9%	+4	
<u>26%</u>	<u>+3</u>	
	52% 20% 12% 9%	

TRAVELLING WITH		
In a couple	44%	+1
With friends	15%	+1
Alone	8%	+2
With family	32%	-3
With relatives	1%	-1





All markets: Tourists in Slovenia (5,5%)

DESTINATION TYPE			
n the mountains	48%	+11	
Elsewhere in nature	40%	+8	
By a lake	39%	+9	
Towns	48%	+1	
By the sea	70%	+0	

TYPE OF ACCOMODATION		
Apartment	60%	+11
Private		
accommodation	35%	+11
e.g. Airbnb)		
Hostel	26%	+6
C	220/	

TRANSPOR	ITOTHE	DEST.
Car	38%	+11
Motorhome (camper)	<u>3%</u>	<u>+1</u>
Coach	4%	+0
Motorcycle	2%	+1
Aeroplane	51%	-13

TRANSPORT AT THE DEST.		
Car	74%	+5
Train	23%	+2
Motorcycle	6%	+2
Coach	29%	-5
On foot	16%	-3

ACTIVITIES		
Sightseeing of old town centres	69%	+13
Natural parks, attractions	60%	+9
Tourist sights	54%	+9
Sport activities	38%	+11
Sightseeing of a town, the capital	61%	<u>+7</u>

STIMULATION		
Articles online	36%	+7
Traveling literature	27%	+8
Past experiences	53%	+5
Recommendations from friends	<u>47%</u>	<u>+3</u>
Proximity of the destination	22%	+4

SOURCE OF I	NFORM	IATION
Articles online	60%	+10
Traveling literature	31%	+7
Web portals (Tripadvisor, etc.)	34%	<u>+5</u>
Articles in print media	19%	<u>+5</u>
Friends, family	48%	+1

RESERVATION METHOD		
Booking.com	59%	+12
Accommodation providers	33%	<u>+10</u>
Airbnb	23%	+7
Own accommodation	11%	<u>+2</u>
At the activity provider	9%	+3

TRAVELLING WITH		
45%	+2	
15%	+1	
32%	-2	
6%	+0	
1%	+0	
	45% 15% 32% 6%	





All markets: Urban consumers (17,0%)



ACTIVITIES		
Sightseeing of a town, the capital	69%	<u>+14</u>
Shopping	63%	+26
Night life	37%	+20
Tourist sights	53%	+8
Gastronomic pleasures	<u>43%</u>	<u>+12</u>

DESTINATION TYPE		
Towns	74%	+26
Capital	39%	+5
By the sea	63%	-7
Cultural and historical centres	26%	-8
Spas (wellness and spa)	11%	-4

STIMULATION		
Price	39%	+1
Recommendations from friends	44%	<u>+1</u>
Popularity of the destination	27%	<u>+5</u>
Past experiences	46%	-1
Posts in social media, blogs	17%	+0

TYPE OF ACC	COMOD	ATION
Hotel	92%	+10
Staying with relatives or friends	22%	-2
Private accommodation (e.g. Airbnb)	22%	-3
Own property (holiday cottage)	9%	-1
Apartment	42%	-6

NFORM	IATION
49%	+2
31%	+2
31/0	
21%	+1
48%	-3
20%	-1
	49% 31% 21% 48%

TRANSPOR [®]	T TO THE	DES
Aeroplane	72%	+8
Coach	3%	-1
Train	2%	+0
Car	21%	-6
Ferry	0%	+0

ON ME	THOD
51%	+4
18%	+1
8%	+1
16%	+0
31%	-2
	51% 18% 8% 16%

TRANSPO	RIALIHE	DEST.
Train	24%	+3
Car	67%	-2
Coach	35%	+1
On foot	21%	+1
Bicycle	4%	-2

TRAVELLING WITH		
In a couple	46%	+3
With friends	18%	+4
With family	29%	-6
Alone	6%	+0
With relatives	1%	+0





All markets: Green Explorers (15,8%)



DESTINATION TYPE		
In the mountains	65%	+28
Cultural and historical centres	<u>62%</u>	+28
By the sea	85%	+16
Towns	66%	+19
Elsewhere in nature	<u>55%</u>	<u>+23</u>
nature	33/0	123

TYPE OF ACC	עטועוט.	AHUN
Apartment	72%	+23
Private		
accommodation	33%	+9
(e.g. Airbnb)		
Staying with	28%	+3
relatives or friends	2070	+3
Hostel	25%	+4
Camp	23%	+5

TYPE OF ACCOMODATION

TRANSPORT	TO THE	DEST
Car	28%	+1
Train	3%	+1
Aeroplane	63%	-1
Coach	3%	+0
Ferry	1%	+0

TRANSPORT AT THE DEST.		
27%	+6	
40%	+5	
71%	+2	
25%	+5	
7%	+2	
	27% 40% 71% 25%	

ACTIVITIES		
Sightseeing of old town centres	81%	+24
Natural parks, attractions	75%	+24
Sightseeing of a town, the capital	74%	+19
Sport activities	47%	+20
History and castles	53%	+9

STIMULATION		
<u>50%</u>	<u>+7</u>	
35%	+6	
43%	+5	
51%	+4	
24%	+5	
	50% 35% 43% 51%	

SOURCE OF I	NFORM	1ATION
Articles online	60%	+10
Web portals (Tripadvisor, etc.)	35%	<u>+6</u>
Traveling literature	30%	+6
Friends, family	50%	+2
Online forums	24%	+3

RESERVATION METHOD		
Booking.com	56%	+9
Airbnb	22%	+7
Accommodation providers	28%	<u>+5</u>
Expedia.com	17%	+1
Agency	30%	-3

TRAVELLING WITH		
In a couple	46%	+3
With friends	15%	+1
With family	30%	-4
Alone	7%	+0
With relatives	2%	+0





All markets: Beauty and indulgence lovers (14,9%)



DESTINA	DESTINATION TYPE		
By the sea	94%	+25	
Spas (wellness and spa)	<u>36%</u>	<u>+21</u>	
In the mountains	26%	-10	
By a lake	25%	-5	
Towns	29%	-18	

TYPE OF ACCOMODATION Apartment Staying with 23% relatives or friends Own property (holiday cottage)

7%

TRANSPORT	TO THE	DEST
Aeroplane	65%	+1
Car	30%	+3
Coach	3%	-1
Train	1%	-1
Ferry	0%	+0

TRANSPORT AT THE DEST.		
Car	74%	+6
On foot	20%	+0
Coach	30%	-4
Bicycle	4%	-2
Train	11%	-10

ACTIVITIES		
Sun and sea	87%	+27
Wellness in spa	48%	+22
Shopping	54%	+17
Recreation	53%	+18
Activities and fun for children	34%	+18

STIMULATION		
Past experiences	51%	+4
Price	44%	+7
Recommendations from friends	46%	+2
Popularity of the destination	27%	<u>+5</u>
Proximity of the destination	18%	+0

NFORM	1ATION
53%	+5
28%	+8
29%	-1
48%	-2
20%	-1
	53% 28% 29% 48%

RESERVATION METHOD		
Agency	44%	+11
Accommodation providers	24%	+0
Own accommodation	9%	+0
Other web portals	8%	+1
Booking.com	38%	-9

TRAVELLING WITH		
55%	+20	
34%	-9	
3%	-4	
1%	+0	
7%	-8	
	55% 34% 3% 1%	





All markets: Forever young (11,6%)



DESTINATION TYPE			
Cultural and historical centres	30%	-4	
By the sea	61%	-9	
Capital	22%	-12	
Health resorts	5%	+0	
Countryside	14%	-6	

TYPE OF ACCOMODATION			
Hotel	87%	+5	
Camp	17%	-1	
Staying with relatives or friends	21%	-3	
Camper	6%	+0	
Apartment	39%	-9	

TRANSPOR	RT TO THE	DEST
Aeroplane	64%	+0
Coach	5%	+2
Train	2%	+0
Car	26%	-1
Bicycle	0%	+0

TRANSPORT AT THE DEST.		
Coach	36%	+2
Car	65%	-3
Bicycle	4%	-1
Motorcycle	3%	-1
Train	17%	-3

ACTIVITIES		
Sightseeing of old town centres	<u>76%</u>	+20
History and castles	67%	+23
Touring	38%	+19
Sightseeing of a town, the capital	<u>59%</u>	<u>+4</u>
Tourist sights	55%	+10

STIMULATION		
Price	37%	-1
Traveling literature	20%	+1
Proximity of the destination	18%	+0
TV shows	17%	+0
Past experiences	44%	-3

SOURCE OF I	NFORM	1OITA
Articles online	50%	-1
Agencies	23%	+3
Traveling literature	24%	+1
Friends, family	43%	-5
Web portals (Tripadvisor, etc.)	26%	-4

RESERVATION METHOD		
Agency	40%	+6
Organiser	8%	+0
Own accommodation	8%	+0
Accommodation providers	20%	-3
Booking.com	40%	-7

TRAVELLING WITH		
In a couple	45%	+2
Alone	8%	+1
With family	33%	-2
With friends	13%	-2
With relatives	2%	+0





All markets: Sociable foodies (8,7%)



DESTINATION TYPE		
Cultural and historical centres	<u>77%</u>	<u>+43</u>
Towns	73%	+26
Capital	65%	+31
By the sea	83%	+14
Elsewhere in nature	<u>47%</u>	<u>+15</u>

TYPE OF ACCOMODATION			
Hotel	94%	+12	
Boutique hotel	33%	+18	
<u>Private</u>			
accommodation	33%	+8	
(e.g. Airbnb)			
Apartment	50%	+2	
Staying with	29%	+5	
relatives or friends	23/0	<u>+3</u>	

TRANSPOR	RT TO THE	E DEST
Aeroplane	73%	+9
Train	3%	+0
Ferry	0%	+0
Car	21%	-6
Coach	2%	-1

43% 31%	+9
210/	
21/0	+10
73%	+4
25%	+6
5%	-1
	25%

ACTIVITIES		
History and castles	85%	+41
Sightseeing of old town centres	90%	+34
Tourist sights	83%	+38
Natural parks, attractions	84%	+32
Sightseeing of a town, the capital	<u>85%</u>	+30

STIMULATION		
Popularity of the destination	32%	<u>+10</u>
Suitability of dest. in all seasons	30%	+12
Price	49%	+11
Articles online	39%	+10
Past experiences	57%	+9

SOURCE OF I	NFORM	1ATION
Articles online	63%	+13
Web portals (Tripadvisor, etc.)	46%	<u>+16</u>
Online forums	29%	+8
Traveling literature	31%	+8
Agencies	27%	+7

RESERVATION METHOD		
57%	+10	
38%	+4	
29%	<u>+6</u>	
21%	+5	
10%	+3	
	57% 38% 29% 21%	

TRAVELLING WITH			
In a couple	45%	+2	
With family	43%	+8	
With friends	8%	-7	
Alone	3%	-4	
With relatives	1%	+0	





All markets: Relaxed escapists (7,5%)



DESTINATION TYPE			
owns	27%	-21	
ountryside	20%	-1	
lsewhere in nature	21%	-11	
y the sea	52%	-18	
n the mountains	22%	-15	

TYPE OF ACC	COMOD	ATION
Hotel	83%	+1
Tourist farm	11%	+0
Staying with relatives or friends	19%	-5
Glamping	5%	+1
Own property (holiday cottage)	10%	+0

INANSFUR	.1 10 1111	- DLJI
Motorhome (camper)	3%	<u>+1</u>
Coach	4%	+0
Aeroplane	62%	-1
Motorcycle	2%	+1
Car	25%	-2

TRANSPORT TO THE DEST

TRANSPORT	ALTHE	DEST.
Car	65%	-4
Motorcycle	6%	+2
Coach	30%	-5
Motorhome (camper)	<u>5%</u>	<u>+2</u>
Train	16%	-5

ACTIVITIES		
Natural parks, attractions	58%	<u>+7</u>
Thermal health spa	33%	+15
Gastronomic pleasures	34%	+2
Selfness, digital- detox	20%	<u>+14</u>
Sightseeing of a town, the capital	47%	-8

STIMULATION		
Recommendations from friends	35%	-8
Travel lectures	16%	+1
Posts in social media, blogs	14%	-3
Past experiences	38%	-9
Traveling literature	15%	-4

SOURCE OF I	NFORM	1OITAI
Articles online	41%	-9
Opinions in social media	18%	-2
Traveling literature	20%	-3
Travel lectures	15%	+2
Friends, family	40%	-8

RESERVATION METHOD		
Agency	33%	+0
Expedia.com	17%	+0
Organiser	9%	+2
Agoda.com	7%	+2
Booking.com	43%	-5
Booking.com	43%	-5

TRAVELLING WITH			
In a couple	44%	+1	
With friends	16%	+2	
Alone	8%	+2	
With family	30%	-5	
With relatives	2%	+0	





All markets: Active nostalgists (6,5%)



DESTINATION TYPE		
In the mountains	65%	+28
Elsewhere in nature	<u>61%</u>	+29
By a lake	52%	+23
By the sea	52%	-18
Countryside	28%	+7

TYPE OF ACCOMODATION **Boutique hotel** 31% +16 22% +4 82% +0 15% Apartment 38%

TRANSPORT	10 THE	DEST.
Car	36%	+9
Motorhome (camper)	3%	<u>+1</u>
Aeroplane	54%	-10
Coach	3%	-1
Motorcycle	2%	+1

TRANSPORT AT THE DEST.		
Car	74%	+5
Motorhome (camper)	<u>7%</u>	+4
On foot	13%	-7
Motorcycle	7%	+3
Coach	22%	-13

ACTIVITIES		
Sport activities	49%	+22
Visit to a wine cellar	26%	+12
Gastronomic pleasures	33%	<u>+2</u>
Natural parks, attractions	51%	-1
Winter sports	20%	+6

STIMULATION		
16%	+2	
19%	+0	
43%	-5	
38%	-5	
14%	-3	
	19% 43% 38%	

SOURCE OF I	NFORM	1ATION
Traveling literature	24%	+0
Friends, family	41%	-6
Travel lectures	16%	+2
Blogs	15%	-4
Articles in print media	15%	+0

RESERVATION METHOD		
Agency	32%	-1
Accommodation providers	23%	+0
Organiser	12%	+4
Expedia.com	16%	+0
Booking.com	42%	-5

TRAVELLING WITH		
In a couple	57%	+14
With family	23%	-11
With friends	11%	-4
Alone	7%	+1
With relatives	1%	+0





All markets: Urban conscious (5,6%)



DESTINATION TYPE		
Towns	67%	+20
Capital	62%	+28
Cultural and historical centres	<u>50%</u>	<u>+16</u>
Elsewhere in nature	22%	-10
Countryside	14%	-6

TYPE OF ACC	COMOD	ATION
Hostel	50%	+29
Private		
accommodation	38%	+13
(e.g. Airbnb)		
Staying with	32%	+7
relatives or friends	32/0	<u>+7</u>
Boutique hotel	18%	+3
Tourist farm	14%	+3

TRANSPORT	IO INE	
Aeroplane	71%	Ī
Train	4%	
Coach	4%	
Motorhome (camper)	2%	
Motorcycle	1%	

TRANSPORT AT THE DEST.		
Coach	47%	+13
Train	38%	+18
Car	56%	-13
On foot	27%	+7
Bicycle	5%	+0

ACTIVITIES		
Museums, galleries and art	<u>72%</u>	+40
Living like a local	66%	+40
Sightseeing of old town centres	80%	+24
Sightseeing of a town, the capital	<u>75%</u>	<u>+20</u>
Gastronomic pleasures	56%	+24

STIMULATION		
Recommendations from friends	40%	-3
Traveling literature	27%	+8
Posts in social media, blogs	23%	<u>+6</u>
Articles online	34%	+5
Price	41%	+3

SOURCE OF I	NFORM	1ATION
Blogs	30%	+11
Articles online	56%	+6
Web portals (Tripadvisor, etc.)	36%	<u>+7</u>
Traveling literature	29%	+6
Articles in print media	20%	<u>+5</u>

RESERVATION METHOD		
Booking.com	56%	+9
Airbnb	28%	+12
Expedia.com	21%	+4
Accommodation providers	<u>25%</u>	<u>+2</u>
At the activity provider	<u>8%</u>	<u>+2</u>

+0

TRAVELLING WITH		
In a couple	40%	-3
With friends	21%	+7
Alone	12%	+6
With family	24%	-10
With relatives	2%	+0





All markets: Carefree youth (3,2%)



DESTINATION TYPE		
81%	+11	
67%	+20	
34%	-1	
23%	-14	
20%	-9	
	81% 67% 34% 23%	

TYPE OF ACC	COMOD	ATION
Hostel	57%	+36
Camp	25%	+7
Staying with relatives or friends	29%	<u>+5</u>
Private accommodation (e.g. Airbnb)	24%	+0
Hotel	56%	-26

TRANSPORT	TO THE	DES
Train	4%	+2
Motorhome (camper)	<u>4%</u>	+2
Motorcycle	2%	+1
Aeroplane	62%	-2
Coach	4%	+0

TRANSPORT AT THE DEST.		
34%	-1	
21%	+0	
58%	-11	
8%	+2	
7%	+3	
	21% 58% <u>8%</u>	

ACTIVITIES		
Music festivals and concerts	50%	+32
Night life	45%	+27
Sightseeing of a town, the capital	56%	+1
Social events, festivals, other events	38%	<u>+15</u>
Sun and sea	60%	-1

STIMULATION		
Recommendations from friends	46%	<u>+3</u>
Popularity of the destination	23%	+1
Videos online	15%	+1
Articles online	27%	-2
Posts in social media, blogs	17%	+1

SOURCE OF I	NFORM	IATION
Friends, family	48%	+1
Opinions in social media	22%	+2
Blogs	20%	+1
Web portals (Tripadvisor, etc.)	24%	-5
Articles online	42%	-9

RESERVATI	ON ME	ГНОD
Airbnb	20%	+4
Expedia.com	19%	+3
Own accommodation	12%	+3
Booking.com	44%	-4
Agoda.com	7%	+2

TRAVELLING WITH			
With friends	31%	+17	
In a couple	33%	-10	
Alone	10%	+4	
With family	23%	-11	
With relatives 2% +1			





All markets: Adventurists (3,1%)



DESTINATION TYPE			
ewhere in nature	60%	+27	
the mountains	59%	+22	
a lake	50%	+21	
untryside	29%	+9	
the sea	44%	-26	

TYPE OF ACCOMODATION 31% +13 Hostel +7 Tourist farm 21% +10 +9 Camper 15% +8

TRANSPUR	1 10 111	DEST.
Motorhome (camper)	10%	<u>+7</u>
Car	35%	+8
Motorcycle	3%	+2
Aeroplane	44%	-19
Coach	4%	+1

TRANCPORT TO THE DECT

TRANSPORT	AI IHE	DEST.
Motorcycle	14%	+10
Car	63%	-6
Motorhome (camper)	13%	<u>+9</u>
Coach	21%	-13
Train	12%	-9

ACTIVITIES		
History and castles	66%	+22
Adrenaline sports	35%	+28
Water sports activities	<u>39%</u>	+23
Hill walking	32%	+25
Winter sports	23%	+9

STIMULATION		
Traveling literature	23%	+4
Travel lectures	17%	+3
Past experiences	42%	-6
Videos online	16%	+2
Articles in print media	<u>15%</u>	<u>+2</u>

SOURCE OF I	NFORM	1ATION
Articles in print media	19%	+4
Traveling literature	24%	+0
Articles online	43%	-7
Travel lectures	16%	+2
Friends, family	39%	-8

RESERVATION METHOD		
20%	+4	
12%	+5	
11%	+6	
27%	-6	
20%	-3	
	20% 12% 11% 27%	

TRAVELLING WITH		
With friends	24%	+9
In a couple	36%	-7
With family	30%	-5
Alone	8%	+1
With relatives	3%	+1





All markets: Active families (3,1%)



DESTINATION TYPE		
In the mountains	72%	+35
Elsewhere in nature	66%	+34
By a lake	51%	+21
Countryside	28%	+7
By the sea	59%	-10

TYPE OF ACCOMODATION			
Apartment	74%	+26	
Camp	32%	+14	
Hostel	28%	+7	
Staying with relatives or friends	24%	-1	
Hotel	62%	-20	

INAMSPUR	и то ты	E DEST.
Car	40%	+13
Coach	4%	+0
Motorhome (camper)	<u>3%</u>	<u>+1</u>
Aeroplane	48%	-16
Train	3%	+0

TRANSPORT TO THE DEST

TRANSPORT	AI IHE	DEST.
Car	73%	+4
Bicycle	10%	+5
Motorhome (camper)	8%	+4
On foot	18%	-2
Coach	27%	-7

ACTIVIT	ΓIES	
Sport activities	66%	+39
Water sports activities	48%	+32
Hill walking	36%	+29
Natural parks, attractions	55%	+4
Touring	29%	+10

STIMULATION		
Videos online	20%	+6
Posts in social media, blogs	20%	+3
Past experiences	50%	+3
Articles online	32%	+3
Traveling literature	22%	+3

SOURCE OF I	NFORM	1ATIO1
Traveling literature	27%	+3
Blogs	23%	+4
Articles online	51%	+1
Online forums	22%	+1
Travel lectures	17%	+3

RESERVATION METHOD		
Accommodation providers	30%	<u>+7</u>
Organiser	15%	+7
Booking.com	49%	+2
Airbnb	19%	+3
At the activity provider	11%	+4

TRAVELLING WITH		
In a couple	43%	+0
With friends	15%	+0
Alone	9%	+2
With family	33%	-1
With relatives	1%	+0





All markets: Devoted mothers (3,0%)



DESTINATION TYPE			
In the mountains	56%	+19	
By a lake	48%	+19	
Countryside	32%	+12	
By the sea	50%	-20	
Elsewhere in nature	30%	-2	

TYPE OF ACCOMODATION		
Apartment	67%	+19
Tourist farm	39%	+29
Camp	25%	+7
Staying with relatives or friends	26%	+1
Hotel	48%	-34

TRANSPUR	1 10 111	E DEST.
Car	44%	+17
Motorhome (camper)	<u>5%</u>	<u>+3</u>
Coach	5%	+2
Motorcycle	2%	+1
Aeroplane	41%	-23

TRANCPORT TO THE DECT

ALIH	DEST.
74%	+5
9%	+5
22%	-13
11%	-10
11%	-9
	74% 9% 22% 11%

ACTIVITIES		
Sport activities	44%	+17
Activities and fun for children	38%	<u>+22</u>
Countryside, farm activities	31%	<u>+21</u>
Natural parks, attractions	47%	-4
Winter sports	20%	+5

STIMULATION		
Recommendations from friends	40%	-4
Videos online	15%	+1
Past experiences	44%	-4
TV advertising	9%	+2
Articles online	24%	-5

SOURCE OF I	NFORM	1ATION
Friends, family	49%	+1
Traveling literature	21%	-2
Articles in print media	<u>17%</u>	<u>+2</u>
Blogs	18%	-2
Opinions in social media	18%	-2

Own		
accommodation	14%	+5
Accommodation	25%	+2
<u>providers</u>	2070	
Organiser	10%	+3
Agoda.com	10%	+5
Expedia.com	15%	-1

TRAVELLING WITH		
44%	+9	
7%	+0	
34%	-9	
14%	-1	
1%	+0	
	44% 7% 34% 14%	

Comparison of country of destination with all other countries

COMPARISON OF THE PURCHASE JOURNEY BETWEEN COUNTRIES





All markets

DESTINATION TYPE

By the sea	70%
Towns	47%
In the mountains	37%
Capital	34%
Cultural and historical centres	34%

TYPE OF ACCOMODATION

Hotel	82%
Apartment	48%
Private accommodation (e.g. Airbnb)	24%
Staying with relatives or friends	24%
Hostel	21%

TRANSPORT TO THE DEST.

64%
0470
27%
3%
2%
2%

TRANSPORT AT THE DEST.

Car	69%
Coach	34%
Train	21%
On foot	19%
Bicycle	5%

ACTIVITIES

Sun and sea	60%
Sightseeing of old town centres	56%
Sightseeing of a town, the capital	55%
Natural parks, attractions	51%
Tourist sights	45%

STIMULATION

Past experiences	48%
Recommendations from friends	44%
Price	38%
Articles online	29%
Popularity of the destination	22%

SOURCE OF INFORMATION

Articles online	50%
riends, family	47%
Web portals (Tripadvisor, etc.)	30%
Traveling literature	24%
Online forums	21%

RESERVATION METHOD

ooking.com	47%
gency	34%
ccommodation providers	23%
xpedia.com	16%
irbnb	16%

TRAVELLING WITH

TIVAVELEING WITTI		
In a couple	43%	
With family	34%	
With friends	14%	
Alone	7%	
With relatives	2%	





All markets: Austria (6,7%)





DESTINATION TYPE		
By the sea	80%	+11
Towns	53%	+6
By a lake	37%	+8
Spas (wellness and spa)	31%	<u>+16</u>
In the mountains	33%	-3

	TYPE OF ACC	СОМОД	ATION
L	Hotel	86%	+3
	Apartment	52%	+4
	<u>Private</u>		
	accommodation	28%	+4
-	(e.g. Airbnb)		
	Staying with	21%	-3

TIPE OF ACC	טועוטט	AHO
Hotel	86%	+3
Apartment	52%	+4
<u>Private</u>		
accommodation	28%	+4
(e.g. Airbnb)		
Staying with	21%	-3
relatives or friends	21/0	-3
Other	4%	+2

TRANSPOR	RT TO THE	E DEST
Car	45%	+18
Train	4%	+1
Motorhome (camper)	<u>3%</u>	<u>+1</u>
Aeroplane	44%	-19
Motorcycle	1%	+0

72% 26%	<u>+3</u> +7
26%	+7
7%	+2
31%	-3
4%	+0
	31%

ACTIVITIES		
Sun and sea	71%	+10
Sightseeing of old	57%	+1
town centres		
Wellness in spa	43%	+17
Tourist sights	51%	+6
Living like a local	40%	+14

STIMULATION		
51%	+8	
51%	+4	
32%	+3	
19%	+2	
21%	-1	
	51% 51% 32% 19%	

SOURCE OF I	NFORM	IATION
Articles online	64%	+13
Friends, family	54%	+7
Traveling literature	28%	+4
Web portals (Tripadvisor, etc.)	28%	-2
Online forums	18%	-2

RESERVATION METHOD		
Accommodation providers	40%	<u>+17</u>
Booking.com	52%	+4
Other web portals	10%	+3
Expedia.com	18%	+1
Own accommodation	<u>12%</u>	<u>+3</u>

TRAVELLING WITH		
In a couple	46%	+3
With family	33%	-2
With friends	15%	+1
Alone	5%	-1
With relatives	0%	-1





All markets: France (6,4%)





DESTINATION TYPE

Cultural and historical centres	42%	<u>+8</u>
Towns	52%	+5
Capital	42%	+8
By the sea	61%	-9
Elsewhere in nature	33%	+1

TYPE OF ACCOMODATION

Private		
accommodation	31%	+7
(e.g. Airbnb)		
Hostel	26%	+5
Staying with relatives or friends	27%	<u>+3</u>
Camp	22%	+4
Hotel	79%	-3

TRANSPORT TO THE DEST.

70%	+7
3%	+0
2%	+0
22%	-5
1%	+0
	3% 2% 22%

TRANSPORT AT THE DEST.

71%	+3
28%	+8
33%	-2
6%	+1
5%	+1
	28% 33% 6%

ACTIVITIES		
Sightseeing of a town, the capital	64%	<u>+10</u>
Recreation	53%	+17
Gastronomic pleasures	38%	<u>+6</u>
Sightseeing of old town centres	56%	+0

32% +5

STIMULATION

Travel lectures	30%	+15
Price	39%	+1
Recommendations from friends	43%	+0
Articles online	31%	+2
Fraveling literature	30%	+11

SOURCE OF INFORMATION

Friends, family	52%	+4
Traveling literature	35%	+11
Travel lectures	24%	+11
Blogs	17%	-3
Articles in print media	16%	+1

RESERVATION METHOD

Airbnb	31%	+15
Booking.com	52%	+5
Expedia.com	22%	+6
Other web portals	11%	+4
Agency	22%	-12

TRAVELLING WITH



Sport activities





All markets: Germany (6,6%)





DESTINATION TYPE By the sea 77% +8 By a lake 42% +13 Towns 49% +1 Elsewhere in ature 37% +4

+1

TYPE OF ACCOMODATION Hotel 83% +0

Hotel	83%	+0
Apartment	50%	+2
Tourist farm	14%	+3
Private accommodation (e.g. Airbnb)	22%	-2
Hostel	19%	-2

TRANSPORT TO THE DEST.

Car	30%	+3
Train	3%	+1
Motorhome (camper)	3%	<u>+1</u>
Ferry	1%	+0
Aeroplane	60%	-3

TRANSPORT AT THE DEST.

Car	73%	+5
On foot	23%	+3
Bicycle	9%	+4
Coach	29%	-5
Train	17%	-4

ACTIVITIES		
Sun and sea	65%	+4
Living like a local	37%	+11
Gastronomic	37%	+5
pleasures	3770	+3
Shopping	40%	+4
Wellness in spa	31%	+5

STIMULATION		
Articles online	31%	+2
TV shows	23%	+6
Past experiences	49%	+1
Traveling literature	22%	+3
Recommendations from friends	41%	-3

In the mountains

SOURCE OF I	NFORM	1OITAI
Articles online	54%	+3
Traveling literature	29%	+6
Friends, family	46%	-1
Articles in print media	<u>16%</u>	<u>+2</u>
Web portals (Tripadvisor, etc.)	22%	-7

RESERVATION METHOD		
Accommodation providers	29%	<u>+6</u>
Expedia.com	28%	+12
Own accommodation	11%	+2
Other web portals	10%	+3
Booking.com	41%	-6

TRAVELLING WITH		
In a couple	48%	+5
With family	32%	-3
Alone	8%	+2
With friends	12%	-3
With relatives	0%	-1

(81)





All markets: Italy (6,6%)





DESTINATION TYPE

Capital	59%	+25
In the mountains	39%	+2
Cultural and historical centres	38%	<u>+4</u>
By the sea	64%	-6
Towns	46%	-2

TYPE OF ACCOMODATION

Boutique hotel	43%	+27
Apartment	49%	+0
Tourist farm	32%	+21
Hotel	79%	-3
Private		
accommodation	28%	+4
(e.g. Airbnb)		

TRANSPORT TO THE DEST.

74%	+10
3%	<u>+1</u>
1%	+1
18%	-9
2%	-1
	3% 1% 18%

TRANSPORT AT THE DEST.

Train	29%	+8
Coach	35%	+1
Car	68%	-1
Motorcycle	6%	+2
Motorhome (camper)	<u>5%</u>	<u>+1</u>

ACTIVITI	IEC
ACTIVITI	LO

Sightseeing of a town, the capital	64%	<u>+10</u>
Natural parks, attractions	60%	<u>+9</u>
Museums, galleries and art	<u>47%</u>	<u>+15</u>
Gastronomic pleasures	<u>47%</u>	<u>+15</u>
Living like a local	43%	+17

STIMULATION

Travel lectures	25%	+11
Articles online	32%	+3
Videos online	19%	+5
Price	37%	-1
Traveling literature	21%	+2

SOURCE OF INFORMATION

Web portals (Tripadvisor, etc.)	39%	+9
Articles online	53%	+2
Travel lectures	22%	+8
Opinions in social media	23%	<u>+3</u>
Blogs	23%	+4

RESERVATION METHOD

TILSEIT TI	1011111	
Booking.com	64%	+17
Expedia.com	31%	+15
Airbnb	21%	+5
Agency	30%	-3
Organiser	9%	+1

TIVAVELENIO WITH		
n a couple	44%	+1
Nith friends	20%	+6
With family	30%	-5
Alone	5%	-2
With relatives	1%	-1



(82)



All markets: the Netherlands (6,6%)

-6





TYPE OF ACCOMODATION Camp 25% +7 Apartment 50% +2 Hotel 77% -5 Own property
(holiday cottage) 12% +3 Staying with +3

relatives or friends

TRANSPORT	TO THE	DEST.
Car	37%	+10
Motorhome (camper)	2%	+0
Motorcycle	1%	+0
Aeroplane	55%	-8
Train	2%	-1

TRANSPORT AT THE DEST.		
Car	76%	<u>+7</u>
Train	19%	-2
Bicycle	5%	+0
Coach	25%	-10
Motorhome (camper)	3%	-1

ACTIVITIES		
Sightseeing of old town centres	61%	+4
Sightseeing of a town, the capital	60%	<u>+6</u>
Recreation	49%	+13
Touring	34%	+15
Shopping	43%	+6

STIMULATION		
40%	+2	
28%	<u>+10</u>	
43%	-5	
21%	-1	
23%	+6	
	40% 28% 43% 21%	

SOURCE OF I	NFORM	1OITAI
Articles online	51%	+1
Agencies	23%	+3
Web portals (Tripadvisor, etc.)	28%	-2
Traveling literature	21%	-2
Other	8%	+6

RESERVATION METHOD		
Accommodation providers	30%	<u>+7</u>
Agency	30%	-4
At the activity provider	8%	<u>+1</u>
Expedia.com	14%	-3
Own accommodation	8%	-1

TRAVELLING WITH		
39%	-4	
32%	-3	
14%	+0	
8%	+1	
7%	+6	
	39% 32% 14% <u>8%</u>	

(83)





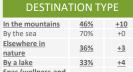
All markets: Poland (6,7%)





ACTI	VITIES	
Recreation	57%	+21
History and castles	51%	+7
Nater sports activities	30%	<u>+14</u>
	0.00/	

+11



y a lake pas (wellness and pa)	33% 19%	<u>+4</u> <u>+4</u>	Pri acc (e. _§ Apa
STIMU	ILATION	١	S
rticles online	38%	+9	On

STIMULATION			
Articles online	38%	+9	
Recommendations from friends	<u>45%</u>	<u>+1</u>	
Traveling literature	22%	+3	
Past experiences	48%	+1	
Price	39%	+1	

TYPE OF ACCOMODATION

Tourist farm	30%	+19
Staying with relatives or friends	30%	<u>+6</u>
Private accommodation (e.g. Airbnb)	27%	+2
Apartment	43%	-5

SOURCE OF	INFORM	1OITAI
Online forums	32%	+11
Blogs	30%	+11
Articles online	54%	+4
Friends, family	52%	+4
Articles in print media	<u>19%</u>	<u>+4</u>

TRANSPORT	TO THE	DEST.
Car	29%	+2
Coach	6%	+3

Car	29%	+2
Coach	6%	+3
Motorhome (camper)	2%	+0
Aeroplane	60%	-4
Motorcycle	1%	+0

RESERVATI	ON ME	ГНОD
Agency	40%	+6
Own accommodation	<u>17%</u>	+8
Through official TICs	12%	+6
Booking.com	48%	+1
Accommodation providers	22%	-1

TRANSPORT AT THE DEST.

Car	69%	+1
Coach	40%	+5
On foot	20%	+0
Bicycle	7%	+2
Motorhome (camper)	4%	<u>+0</u>

TRAVELLING WITH		
In a couple	49%	+6
With family	34%	-1
With friends	14%	+0
Alone	3%	-3
With relatives	0%	-1

(84)



All markets: United Kingdom(6,6%)





DESTINATION TYPE

Towns	57%	+10
Countryside	34%	+14
Capital	39%	+5
By the sea	69%	-1
By a lake	33%	+4

TYPE OF ACCOMODATION

Hotel	84%	+2
Boutique hotel	26%	+10
Apartment	47%	-1
Staying with relatives or friends	24%	+0
Glamping	9%	+5

TRANSPORT TO THE DEST.

Aeroplane	81%	⊥17
Motorcycle	2%	+1
Motorhome (camper)	2%	+0
Ferry	1%	+1
Car	11%	-15

TRANSPORT AT THE DEST.

24%	+4
31%	-4
5%	+1
62%	-6
16%	-3
	31% <u>5%</u> 62%

ACTIVITIES		
Recreation	40%	+4
Social events,		
festivals, other	28%	+4

ACTIVITIES

Recreation	40%	+4
Social events,		
festivals, other	28%	+4
events		
History and castles	46%	+2
Activities and fun	20%	±Λ
for children	2070	7-9
Sightseeing of old	56%	+0
town centres	3070	. 0

STIMULATION

raveling literature	27%	+8
ecommendations	46%	+3
rom friends	4070	
ast experiences	49%	+1
V shows	20%	+3
osts in social	19%	+2
nedia, blogs	1370	72

SOURCE OF INFORMATION

Friends, family	53%	+6
Traveling literature	32%	+9
Web portals (Tripadvisor, etc.)	30%	+1
Articles in print media	<u>17%</u>	+3
Agencies	19%	-1

Expedia.com	30%	+14
Agency	34%	+0
Accommodation providers	<u>25%</u>	<u>+2</u>
Agoda.com	7%	+2
Organiser	8%	+0

TRAVELLING WITH

in a couple	43%	+0
With friends	15%	+0
Alone	7%	+1
With family	34%	-1
With relatives	1%	+0







All markets: Russia (6,8%)





DESTINATION TYPE By the sea 86% +17 Towns 51% +4 Cultural and historical centres In the mountains 50% +16 Health resorts 11% +7

TYPE OF ACCOMODATION

Hotel	91%	+9
Private		
accommodation	28%	+3
(e.g. Airbnb)		
Staying with relatives or friends	24%	+0
Hostel	22%	+1
Apartment	37%	-11

TRANSPORT TO THE DEST.

88%	+24
3%	+1
0%	+0
6%	-21
2%	-2
	3% 0% 6%

TRANSPORT AT THE DEST.

Coach	61%	+27
On foot	24%	+5
Train	22%	+1
Car	54%	-14
Bicycle	4%	-2

ACTIVITIES		
Sun and sea	81%	+20
Tourist sights	66%	+21
Natural parks, attractions	65%	<u>+13</u>
Museums, galleries and art	48%	<u>+16</u>
Sightseeing of old town centres	<u>65%</u>	<u>+9</u>

STIMULATION		
55%	+17	
58%	+11	
40%	+11	
51%	<u>+7</u>	
26%	<u>+8</u>	
	55% 58% 40% 51%	

SOURCE OF I	NFORM	1OITAI
Articles online	68%	+18
Online forums	42%	+21
Opinions in social media	32%	+12
Friends, family	47%	+0
Web portals (Tripadvisor, etc.)	35%	<u>+5</u>

RESERVATION METHOD		
63%	+29	
13%	-3	
41%	-6	
6%	+0	
4%	-3	
	63% 13% 41% 6%	

TRAVELLING WITH		
With family	41%	+7
Alone	10%	+3
In a couple	32%	-11
With friends	14%	-1
With relatives	2%	+1

(86)





All markets: Belgium (6,5%)





ACTI	VITIES	
Sun and sea	58%	-2
Sightseeing of a town, the capital	58%	+4
Shopping	40%	+4
Sport activities	33%	+6
Natural parks, attractions	52%	+1

DESTINATION TYPE

37%	+5
3770	
36%	+2
46%	-1
68%	-2
28%	-1
	46% 68%

STIMULATION

Price	43%	+5
Proximity of the	25%	+7
destination	23/0	77
Suitability of dest.	21%	+3
in all seasons	21/0	13
Popularity of the	23%	+1
destination	2370	
Traveling literature	20%	+1

TYPE OF ACCOMODATION

Private		
accommodation	23%	-2
(e.g. Airbnb)		
Camp	20%	+2
Own property (holiday cottage)	14%	<u>+5</u>
Hotel	79%	-3
Staying with relatives or friends	22%	-3

SOURCE OF INFORMATION

Friends, family	49%	+1
Traveling literature	26%	+2
Agencies	21%	+2
Articles online	44%	-7
Web portals (Tripadvisor, etc.)	25%	-5

TRANSPORT TO THE DEST.

38%	+11
3%	+1
54%	-10
2%	+0
1%	+0
	3% 54% 2%

TRANSPORT AT THE DEST.

Car	74%	+5
On foot	20%	+1
Bicycle	6%	+1
Coach	25%	-9
Train	14%	-6

RESERVATION METHOD

Accommodation providers	<u>25%</u>	<u>+2</u>
Booking.com	47%	-1
Own accommodation	9%	+1
Agency	33%	-1
Airbnb	15%	+0

TRAVELLING WITH

In a couple	42%	-1
With friends	14%	+0
Alone	7%	+1
With relatives	4%	+2
With family	32%	-2

(87)





All markets: Czech Republic (7,4%)





ACTIVITIES			
Recreation	69%	+33	
History and castles	53%	+9	
Wellness in spa	39%	+13	
Sun and sea	65%	+4	
Cruise	29%	+12	



STIMULATION		
Past experiences	58%	+11
Recommendations from friends	<u>55%</u>	<u>+12</u>
Popularity of the destination	<u>32%</u>	<u>+10</u>
Price	42%	+4
Proximity of the destination	<u>21%</u>	+4

TYPE OF ACCOMODATION		
Apartment	60%	+12
Camp	34%	+16
<u>Private</u>		
accommodation	29%	+5
(e.g. Airbnb)		
Hotel	80%	-2
Camper	11%	+4

SOURCE OF	INFORM	1ATION
Friends, family	53%	+6
Agencies	34%	+14
Articles online	51%	+1
Opinions in social media	28%	<u>+8</u>
Blogs	19%	+0

TRANSPORT	TO THE	E DEST.
Car	39%	+12
Coach	11%	+8
Train	2%	+0
Aeroplane	46%	-18
Bicycle	0%	+0

RESERVATIO	ON ME	THOD
Agency	48%	+14
Accommodation providers	26%	<u>+3</u>
Own accommodation	12%	<u>+3</u>
Organiser	9%	+2
Through official TICs	6%	+0

TRANSPORT AT THE DEST.		
Coach	39%	+5
On foot	24%	+4
Car	65%	-4
Bicycle	7%	+1
Train	14%	-7

TRAVELLING WITH		
With family	42%	+8
With friends	14%	+0
In a couple	39%	-3
With relatives	1%	-1
Alone	3%	-3





All markets: Denmark (6,5%)





DESTINATION TYPE

Towns	50%	+2
Capital	41%	+7
Cultural and nistorical centres	33%	-1
Elsewhere in nature	28%	-4
By the sea	59%	-11

TYPE OF ACCOMODATION

Hotel	84%	+2
Apartment	45%	-3
Own property (holiday cottage)	11%	<u>+2</u>
Camp	19%	+1
Staying with relatives or friends	21%	-3

TRANSPORT TO THE DEST.

Aeroplane	75%	+11
Motorhome (camper)	2%	+0
Motorcycle	1%	+0
Car	19%	-8
Coach	2%	-1

TRANSPORT AT THE DEST.

Coach	37%	+3
Train	22%	+1
Car	67%	-2
Motorcycle	4%	+0
On foot	14%	-6

ACTIVITIES			
Shopping	38%	+2	
Sightseeing of a town, the capital	50%	-4	
Natural parks, attractions	47%	-4	
Tourist sights	41%	-4	
Sun and sea	55%	-5	

SHIVIOLATION				
Travel lectures	47%	+33		
Price	40%	+2		
Articles in print media	<u>16%</u>	<u>+3</u>		
Traveling literature	20%	+1		
Popularity of the	19%	-3		

SOURCE OF INFORMATION		
Travel lectures	42%	+28
Friends, family	50%	+3
Agencies	25%	+6
Web portals (Tripadvisor, etc.)	30%	+1

Traveling literature 25% +1

At the activity	15%	+8
provider	2570	
Expedia.com	19%	+3
Own	14%	+6
accommodation	14/0	+0
Agency	37%	+3
Booking.com	38%	-9

TRAVELLING WITH		
With family	41%	+6
With friends	14%	-1
Alone	8%	+2
In a couple	37%	-6
With relatives	1%	-1







All markets: Hungary (6,7%)

27%

16%

+20

+9

+9

+10





DESTINATION TYPE By a lake 42% +12 In the mountains +12 By the sea +2 Spas (wellness and +10 spa) Elsewhere in

TYPE OF ACCOMODATION Apartment Staying with relatives or friends Hostel

Camp

10 THE	DEST
47%	+20
10%	+7
3%	+1
37%	-27
2%	-1
	47% 10% 3% 37%

TRANSPORT AT THE DEST.		
75%	+6	
24%	-10	
18%	-3	
6%	+0	
11%	-9	
	75% 24% 18% 6%	

ACTIVITIES		
50%	+5	
39%	+13	
36%	+19	
34%	+16	
39%	<u>+8</u>	
	50% 39% 36% 34%	

STIMULATION		
Recommendations from friends	55%	<u>+11</u>
Past experiences	51%	+3
Articles online	33%	+4
Videos online	21%	+7
Online ads	17%	+9

NFORM	1OITAI
32%	+13
55%	+5
52%	+5
30%	+9
28%	<u>+7</u>
	32% 55% 52% 30%

RESERVATION METHOD		
Booking.com	49%	+2
Accommodation providers	30%	<u>+7</u>
Agency	35%	+1
Organiser	12%	+4
At the activity provider	7%	+0

TRAVELLING WITH				
With family 43% +8				
With friends	16%	+1		
In a couple	36%	-7		
Alone	5%	-2		
With relatives	1%	+0		

90)



All markets: Spain (6,7%)





DESTINATION TYPE

Towns	62%	+15
Cultural and	51%	+17
historical centres	31/0	127
Capital	47%	+13
In the mountains	37%	+0
By the sea	53%	-16

TYPE OF ACCOMODATION

Hotel	89%	+6
Apartment	48%	+0
Hostel	22%	+1
Boutique hotel	18%	+2
Private		
accommodation (e.g. Airbnb)	20%	-4

TRANSPORT TO THE DEST.

Aeroplane	76%	+12
Motorhome (camper)	<u>3%</u>	<u>+0</u>
Car	18%	-9
Train	1%	-1
Motorcycle	1%	+0

TRANSPORT AT THE DEST.

Car	72%	+3
Train	31%	+10
Coach	33%	-1
Motorhome (camper)	<u>4%</u>	<u>+1</u>
On foot	12%	-8

ACTIVITIES		
Sightseeing of old town centres	67%	<u>+11</u>
History and castles	56%	+12
Museums, galleries and art	<u>45%</u>	+14
Sightseeing of a town, the capital	<u>63%</u>	<u>+8</u>
Gastronomic pleasures	44%	<u>+12</u>

STIMULATION		
<u>45%</u>	<u>+1</u>	
27%	<u>+8</u>	
30%	<u>+8</u>	
25%	+8	
38%	+1	
	45% 27% 30% 25%	

SOURCE OF I	NFORM	IATIO
Web portals (Tripadvisor, etc.)	<u>45%</u>	<u>+16</u>
Blogs	33%	+13
Friends, family	50%	+3
Opinions in social media	28%	<u>+7</u>
Online forums	25%	+5

RESERVATION METHOD		
64%	+17	
25%	+9	
22%	+7	
8%	+2	
31%	-3	
	64% 25% 22% 8%	

TRAVELLING WITH			
In a couple	53%	+10	
With friends	14%	-1	
With family	28%	-6	
Alone	5%	-1	
With relatives	0%	-1	

91)





All markets: Sweden (6,5%)





DESTINATION TYPE 73% +3 By the sea Towns Capital +8 Cultural and historical centres By a lake 25% -4

TYPE OF ACCOMODATION		
Hotel	87%	+5
Staying with relatives or friends	33%	<u>+8</u>
Hostel	21%	+0
Apartment	47%	-1
Own property	12%	т3

(holiday cottage)

TRANSPOR	ITOTHE	DEST.
Aeroplane	79%	+15
Motorhome (camper)	<u>2%</u>	<u>+0</u>
Train	3%	+0
Ferry	1%	+1
Car	12%	-15

TRANSPORT AT THE DEST.		
Coach	39%	+5
Train	25%	+4
Car	62%	-7
Bicycle	5%	+0
Motorhome (camper)	<u>5%</u>	<u>+1</u>

ACTIVITIES		
Shopping	44%	+8
Sun and sea	64%	+4
Touring	26%	+7
Sightseeing of a town, the capital	52%	-3
Music festivals and concerts	19%	+1

STIMULATION		
53%	+5	
409/	+5	
4370	T 3	
42%	+4	
16%	<u>+3</u>	
9%	+3	
	53% 49% 42% 16%	

SOURCE OF I	NFORM	1ATION
Friends, family	53%	+6
Agencies	23%	+4
Web portals (Tripadvisor, etc.)	30%	+0
Online forums	21%	+0
Articles in print media	<u>17%</u>	<u>+2</u>

RESERVATION METHOD		
Expedia.com	19%	+3
Other web portals	13%	+6
Booking.com	45%	-2
Agency	34%	+0
Own accommodation	9%	+1

TRAVELLING WITH			
With family	39%	+4	
With friends	17%	+3	
In a couple	36%	-7	
Alone	7%	+1	
With relatives	1%	-1	

92)





All markets: Switzerland (6,5%)





DESTINATION TYPE		
By the sea	74%	+5
Towns	54%	+6
By a lake	34%	+4
In the mountains	38%	+1
Spas (wellness and spa)	<u>18%</u>	<u>+4</u>

TYPE OF ACC	COMOD	ATION
Hotel	86%	+4
Staying with relatives or friends	26%	+2
Apartment	45%	-3
Private Private		
accommodation	26%	+2
(e.g. Airbnb)		
Hostel	23%	+2

TRANSPORT	10 THE	DEST.
Car	30%	+3
Train	4%	+2
Motorhome (camper)	2%	+0
Aeroplane	60%	-4
Coach	2%	-1

TRANSPORT AT THE DEST.		
Car	71%	+3
On foot	25%	+6
Train	24%	+4
Coach	33%	-2
Bicycle	5%	-1

ACTIVITIES		
Sun and sea	65%	+4
Shopping	44%	+7
Wellness in spa	37%	+11
Natural parks, attractions	54%	+3
Living like a local	31%	+5

STIMULATION				
Past experiences	52%	+4		
Recommendations from friends	<u>49%</u>	<u>+5</u>		
Articles online	33%	+4		
Proximity of the destination	21%	<u>+3</u>		
Suitability of dest. in all seasons	18%	+0		

SOURCE OF I	NFORM	1ATION
Friends, family	56%	+9
Articles online	53%	+3
Traveling literature	25%	+2
Web portals (Tripadvisor, etc.)	29%	-1
Opinions in social media	16%	-4

RESERVATION METHOD			
Accommodation providers	34%	<u>+11</u>	
Booking.com	55%	+8	
Airbnb	19%	+4	
Other web portals	11%	+5	
At the activity provider	9%	<u>+2</u>	

TRAVELLING WITH				
46%	+3			
32%	-3			
8%	+2			
12%	-2			
1%	+0			
	46% 32% 8% 12%			





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